SASpeakUp FY 2020 Budget
Resident Survey Results Report

June 2019

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ACKNOWLEDGEMENTS

The SASpeakUp FY2020 budget initiative was conducted by the City of San Antonio in conjunction with the College of Public Policy at the University of Texas at San Antonio (UTSA). The outreach team, who attended events throughout San Antonio to administer the survey, was comprised of both UTSA students and city staff. This report reflects the opinions of San Antonio residents who took the time to share their perspective and provide feedback that can better the utilization of services in the city of San Antonio.

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EXECUTIVE SUMMARY

The City of San Antonio implemented a widespread effort as part of the “SASpeakUp” campaign to gather information about residents’ views of budgetary priorities for the upcoming 2020 fiscal year. A survey was developed by the City of San Antonio in conjunction with UTSA and made available to residents in both English and Spanish from March 2019 and May 2019.

The results describe data from 8693 San Antonio residents representing all 10 districts
• District 9 yielded the highest participation and District 5 yielded the lowest participation
• About one half of respondents were female
• The majority of respondents identified as Hispanic/Latino/a or White

Summary of key survey results:
• Housing affordability was most commonly ranked as the number one budget priority
• Streets and infrastructure, public safety, and neighborhood improvements were voted as the top three areas that should receive increased funding
• Code enforcement was voted as the top area that should receive decreased funding

Efforts to reach as many San Antonio residents as possible involved a combination of multiple recruitment strategies:
• The bilingual outreach team, which was comprised of UTSA students and City of San Antonio staff, attended 30 community events between March 19 and May 15 and asked residents to take the survey at each event
• Paper copies of the survey were left at libraries, community centers, and seniors centers around San Antonio
• Widespread social media efforts not only advertised the survey via social media platforms, but residents could also post their comments on the City’s Facebook, Instagram, and Twitter accounts
• A link to the survey was posted on the SASpeakUp website, which was advertised around the city and emailed to a sample of residents using a listserv provided by UTSA’s College of Public Policy

“Infrastructure is the foundation of the city, make sure it's strong.”

(1) Street maintenance, (2) EMS services, (3) Illegal Dumping, (4) Domestic Violence and Child Abuse, (5) Books, and (7) Trails were voted as the most important services within their corresponding budget areas

• Respondents most commonly reported that public safety and code compliance should receive decreased funding in their open-ended responses
• Respondents most commonly reported that streets and infrastructure should receive increased funding in their open-ended responses
METHODOLOGY

The SASpeakUp Budget FY2020 initiative consisted of a multifaceted recruitment strategy to survey San Antonio residents about their opinions regarding the importance of city services and budgetary priorities for the upcoming fiscal year. Survey respondents could complete the survey either electronically through Qualtrics (Appendix A) or on paper (Appendix B). The survey was available in both English and Spanish. City residents were recruited to complete the SASpeakUp survey by the bilingual outreach team at 30 community events between March 19 and May 15 (see Table 1). The outreach team set up an informational booth where residents could participate and approached residents to complete the survey on the spot at each event.

In addition to these outreach efforts, residents could complete the survey electronically through the SASpeakUp website (https://www.saspeakup.com/), which was advertised throughout San Antonio via local media coverage and via the city’s social media platforms (Twitter, Facebook, and Instagram; see Appendix C for examples of advertisements). A sample of San Antonio residents was also emailed and asked to complete the survey using an email listserv provided by UTSA’s College of Public Policy. Finally, paper copies of the survey were left at libraries¹, community centers², and seniors centers³ around San Antonio.

The survey assessed four primary types of information:

- **Survey Respondent Characteristics.** Respondents had the option of providing demographic information about themselves (i.e., gender, age, and race/ethnicity).

- **Service Area Priorities.** Respondents ranked a list of nine community service areas (i.e., housing affordability, animal services, code enforcement, library services, neighborhood improvements, parks and recreation, public safety services, senior/youth services, and streets/infrastructure) from most important (=1) to least important (=9). Respondents also reported the three service areas that they would like to see funding increased and the three service areas that they would like to see funding decreased.

- **Top Three Important Services.** Respondents reported the top three services that they viewed as most important from a given list of services for six different community areas (i.e., transportation, public safety, compliance issues, senior/youth, library, and parks and recreation services).

- **Open-Ended Responses.** In an open-ended format, respondents described a city service that should see decreased funding and a service that should see increased funding. Residents were also able to indicate which services they would like to see funding increased or decreased via City of San Antonio-affiliated social media platforms (i.e., Facebook, Twitter, Instagram) without completing the actual survey. Finally, survey respondents were also given the opportunity to provide any other comments about the budget in an open-ended format before exiting the survey (see Appendix F for full list of comments).

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¹ A complete list of San Antonio libraries where surveys could be completed: https://www.mysapl.org/Visit/Locations#188472014-a-z-library-locations-list

² A complete list of San Antonio community centers where surveys could be completed: https://www.sanantonio.gov/ParksAndRec/Parks-Facilities/All-Parks-Facilities/Buildings-Centers/PID/15292/ev/1/CategoryId/192/CategoryName/Community-Centers

³ A complete list of San Antonio senior centers where surveys could be completed: https://www.sanantonio.gov/humanservices/SeniorServices/SeniorCenters
Table 1. List of community events attended by the outreach team

<table>
<thead>
<tr>
<th>Event Date</th>
<th>Event Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 19</td>
<td>Telephone Town Hall</td>
</tr>
<tr>
<td>March 22</td>
<td>Restored by Light</td>
</tr>
<tr>
<td>March 23</td>
<td>San Antonio Rampage</td>
</tr>
<tr>
<td>March 30</td>
<td>Cesar Chavez March</td>
</tr>
<tr>
<td>March 31</td>
<td>City Manager's 5K Walk &amp; Run&lt;br&gt;San Antonio Commanders vs. Arizona&lt;br&gt;Siclovia</td>
</tr>
<tr>
<td>April 2</td>
<td>The DoSeum</td>
</tr>
<tr>
<td>April 5</td>
<td>WestFest First Fridays&lt;br&gt;First Friday at Brick at Blue Star</td>
</tr>
<tr>
<td>April 6</td>
<td>San Antonio Book Festival</td>
</tr>
<tr>
<td>April 11</td>
<td>Second Thursday&lt;br&gt;SA Missions vs. Memphis</td>
</tr>
<tr>
<td>April 12</td>
<td>D10 Fiesta Event</td>
</tr>
<tr>
<td>April 13</td>
<td>Taco Fest: Music y Mas&lt;br&gt;Earth Day at Woodlawn Lake Park</td>
</tr>
<tr>
<td>April 17</td>
<td>KSAT &amp; SASpeakUP Medal Event</td>
</tr>
<tr>
<td>April 20</td>
<td>Pinatas in the Barrio&lt;br&gt;Fiesta de los Niños</td>
</tr>
<tr>
<td>April 23</td>
<td>Huebner Elementary</td>
</tr>
<tr>
<td>April 25</td>
<td>PACFest</td>
</tr>
<tr>
<td>April 29</td>
<td>Bandera Corridor Meeting</td>
</tr>
<tr>
<td>May 2</td>
<td>Asian American Alliance General Meeting</td>
</tr>
<tr>
<td>May 3</td>
<td>First Friday at Brick at Blue Star</td>
</tr>
<tr>
<td>May 4</td>
<td>2019 Susan G. Komen San Antonio Race for the Cure</td>
</tr>
<tr>
<td>May 5</td>
<td>Festival del Mariachi&lt;br&gt;The Block</td>
</tr>
<tr>
<td>May 11</td>
<td>Girls Inc. Science Festival</td>
</tr>
<tr>
<td>May 15</td>
<td>City Council on the Road&lt;br&gt;Billboards Public Meeting</td>
</tr>
</tbody>
</table>

Following data collection, all survey responses were compiled electronically and analyzed. Percentages of respondents who selected each survey response are presented using figures. The open-ended responses asking respondents to describe areas that should see decreased and increased funding were content coded and grouped based on similar funding areas mentioned in the response (e.g., animal services). Once the open-ended responses were grouped together, a percentage was calculated to reflect the percentage of respondents who provided an open-ended response that mentioned that particular funding area.
SURVEY RESULTS

The results describe data for 8693 San Antonio survey respondents. A total of 9052 individuals opened the survey. However, 359 individuals indicated that they were not residents of San Antonio and were unable to proceed to complete the survey questions. Not all respondents completed every question in the survey. Therefore, the total n used to calculate percentages may differ by question.

I: SURVEY RESPONDENT CHARACTERISTICS

Figure 1. Survey Respondent Gender

![Survey Respondent Gender Chart]

- Male: 27.1%
- Female: 47.9%
- Prefer to self-describe: 3.9%
- Prefer not to answer: 0.7%
- Skipped Question: 20.4%

Figure 2. Survey Respondent Age

![Survey Respondent Age Chart]

- Under 18: 1.3%
- 18 to 24: 5.1%
- 25 to 34: 15.8%
- 35 to 44: 17.4%
- 45 to 54: 17.3%
- 55 to 64: 18.4%
- 65 to 74: 17.1%
- 75 to 84: 6.4%
- 85 or older: 1.2%

Note. 24% of respondents skipped this question; age category percentages were calculated using N = 6600

“I think lighting and sidewalks in some south side areas would be good for neighborhoods to make it safe for pedestrians and prevent accidents.”

38% of respondents were between the ages of 18 and 44 years old

“I would like to see cheaper spay and neuter programs and also stiffer punishment for animal cruelty.”
Table 2. Survey respondent race/ethnicity

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic or Latino/a</td>
<td>34.7%</td>
</tr>
<tr>
<td>White</td>
<td>33.9%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>3%</td>
</tr>
<tr>
<td>Asian</td>
<td>1.9%</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>1.6%</td>
</tr>
<tr>
<td>Native Hawaiian or Pacific Islander</td>
<td>0.5%</td>
</tr>
<tr>
<td>“Other”</td>
<td>2.5%</td>
</tr>
<tr>
<td>Prefer not to answer</td>
<td>7.3%</td>
</tr>
</tbody>
</table>

Note. 21.4% of respondents skipped this question; respondents could select multiple race/ethnicity categories; therefore percentages do not add up to 100%

“Crime should be the top priority. I would like to feel safe in my home and around my neighborhood.”

“See very few patrol cars in the neighborhoods, only see them when something happens.”

“I see a lot of improvements on main streets but not in our actual neighborhoods.”

Figure 3. Percentage of survey respondents from each of the 10 districts

Note. 24.4% of respondents skipped this question; 2.4% of respondents did not live in one of the 10 districts
II: SERVICE AREA PRIORITIES

Survey respondents were asked to rank the following list of nine service areas in order of importance (1 = most important; 9 = least important): housing affordability, animal services, code enforcement, library services, neighborhood improvements, parks and recreation, public safety services, senior/youth services, and streets/infrastructure. Figure 4 reflects the percentage of respondents who ranked each service area as the top (#1) priority. Respondents also selected which three of these nine service areas in which funding should be increased and decreased. Figures 5 and 6 reflect the percentages of survey respondents who indicated that each service area should see increased and decreased funding, respectively.

Figure 4. Percentage of respondents who ranked each service areas the top priority

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Affordability</td>
<td>28%</td>
</tr>
<tr>
<td>Streets and Infrastructure</td>
<td>21.6%</td>
</tr>
<tr>
<td>Public Safety Services</td>
<td>18%</td>
</tr>
<tr>
<td>Animal Services</td>
<td>7.9%</td>
</tr>
<tr>
<td>Neighborhood Improvements</td>
<td>7.5%</td>
</tr>
<tr>
<td>Senior/Youth Services</td>
<td>5.6%</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>4.7%</td>
</tr>
<tr>
<td>Library Services</td>
<td>3.5%</td>
</tr>
<tr>
<td>Code Enforcement</td>
<td>3.2%</td>
</tr>
</tbody>
</table>

28% of respondents ranked housing affordability as the #1 budget priority.

Streets and Infrastructure, Public Safety, & Neighborhood Improvements

Were the top 3 service areas in which funding should be increased

“Affordable housing is of most importance…I am speaking of affordable housing for San Antonio's middle class.”

“Safe, clean affordable housing seems to be a struggle. Cleanup of existing neighborhoods needs addressed and a feasible plan developed.”

“Financial empowerment is important to create financial literacy/independence amongst families, resulting in an increased revenue for city.”
Figure 5. Percentage of respondents who reported that funding for service area should be INCREASED

- Streets and Infrastructure: 51.1%
- Public Safety Services: 36.5%
- Neighborhood Improvements: 36.3%
- Housing Affordability: 32.6%
- Senior/Youth Services: 28.9%
- Parks and Recreation: 27.7%
- Animal Services: 22.5%
- Library Services: 14.2%
- Code Enforcement: 12.5%

51% of respondents reported that funding for Streets and Infrastructure should be increased.

43% of respondents reported that funding for Code Enforcement should be decreased.

Figure 6. Percentage of respondents who reported that funding for service area should be DECREASED

- Code Enforcement: 43.4%
- Library Services: 35.6%
- Animal Services: 34.8%
- Housing Affordability: 31.7%
- Parks and Recreation: 25.7%
- Neighborhood Improvements: 24.2%
- Senior/Youth Services: 21.6%
- Public Safety Services: 17.8%
- Streets and Infrastructure: 13.4%
The following figures compare the top-ranked service priorities across the 10 City districts. Figure 7 represents the percentage of respondents who ranked each service as the #1 priority across all 10 districts. Figures 8 and 9 represent the percentage of respondents who reported that each service should receive increased and decreased funding, respectively, across the 10 districts. Tables showing the percentages across districts associated with Figures 7, 8, and 9 can be found in Appendix D.

**Figure 7: Overall percentage of respondents who ranked each service area as the top priority compared across all 10 districts**

“Sidewalks would increase walking and use of public transportation. No one wants to walk in wet grass to catch a bus.”
Figure 8: Overall percentage of respondents who reported that funding for service area should be INCREASED compared across all 10 districts.

Figure 9: Overall percentage of respondents who reported that funding for service area should be DECREASED compared across all 10 districts.
III: MOST IMPORTANT SERVICES

Survey respondents were asked to select three services, from a given list, that were most important to them within six core budget areas: Transportation, Public Safety, Code Compliance, Senior/Youth Services, Library Services, and Parks and Recreation. The following figures represent the percentage of respondents who selected each service as one of these three most important services.

**Figure 10. Transportation:** Overall percentage of respondents who reported specific service as most important

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Maintenance</td>
<td>62.8%</td>
</tr>
<tr>
<td>Sidewalks</td>
<td>47.7%</td>
</tr>
<tr>
<td>Traffic signs and signals</td>
<td>39.6%</td>
</tr>
<tr>
<td>Public Transportation</td>
<td>37.8%</td>
</tr>
<tr>
<td>Pedestrian Safety Programs</td>
<td>36%</td>
</tr>
<tr>
<td>Street Striping</td>
<td>16.7%</td>
</tr>
<tr>
<td>Bicycle Facilities</td>
<td>16.7%</td>
</tr>
</tbody>
</table>

"Public Safety, I think this is very important since I have a young child, I’d like to keep the community as safe as possible."

**Figure 11. Public Safety:** Overall percentage of respondents who reported specific as most important

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Services</td>
<td>61.9%</td>
</tr>
<tr>
<td>EMS Services</td>
<td>57.2%</td>
</tr>
<tr>
<td>Police Neighborhood Patrols</td>
<td>56.3%</td>
</tr>
<tr>
<td>911 Dispatch Services</td>
<td>49.8%</td>
</tr>
<tr>
<td>Community Policing</td>
<td>17.9%</td>
</tr>
<tr>
<td>Public Safety Education</td>
<td>14%</td>
</tr>
</tbody>
</table>

EMS Services are the most important public safety service.
**Figure 12. Code Compliance:** Overall percentage of respondents who reported specific service as most important

- **Illegal Dumping:** 60.4%
- **Rundown Structures:** 53.4%
- **Loose/Aggressive Animals:** 49%
- **Graffiti:** 36.2%
- **Overgrown Lots:** 31.3%
- **Abandoned Vehicles:** 22.7%

**Illegal Dumping** is the most important code compliance service.

"Domestic violence prevention. More training for police officers on this issue and/or specialty field officers responding only to these calls."

"The YMCA is unaffordable for people with a limited income."

**Figure 13. Senior/Youth Services:** Overall percentage of respondents who reported specific service as most important

- **Domestic Violence & Child Abuse:** 50.6%
- **Homelessness Services:** 39.2%
- **Veteran Homelessness:** 35.3%
- **Senior Services/Centers:** 35.4%
- **Early Childhood Education:** 28.2%
- **Youth Opportunity Success:** 26.1%
- **Child Care Subsidy Programs:** 22.1%
- **Financial Empowerment:** 15.4%

**Domestic Violence and Child Abuse** is the most important code senior/youth service.
Figure 14. Library Services: Overall percentage of respondents who reported specific service as most important

- **Books**: 50.9%
- **Activities for Children**: 42.2%
- **Free Public Wifi**: 40.7%
- **Access to Computers**: 40.7%
- **Digital Resources**: 36%
- **Other Library Programing/Events**: 22.7%
- **Multimedia Items for Checkout**: 16.2%

“Books are the most important library service

“I would love to see recreational sports teams offered to underprivileged kids for free or at little cost! I think it is so important for children to be physically fit and learn how to work as a team.”

Figure 15. Parks and Recreation: Overall percentage of respondents who reported specific as most important

- **Trails**: 43.5%
- **Landscaping/Upkeep of Parks**: 38.7%
- **Community Centers/Programs**: 31.1%
- **Summer Programs for Youth**: 30.1%
- **Open Spaces**: 26.2%
- **Playground Equipment**: 25.2%
- **Swimming Pools/Aquatics**: 23.9%
- **Fitness Programs**: 18.8%
- **Exercise Equipment**: 13.4%

“Trails are the most important parks and recreation service

“Libraries are the front-line in public safety for many children and youth after school and during the summer and school holidays.”
The following figures compare the percentage of respondents who selected each service as one of the three most important services within six primary budget areas compared across all 10 districts. Tables showing the percentages across districts associated with Figures 16 to 21 can be found in Appendix D.

Figure 16: Percentage of respondents who reported specific transportation service as most important compared across all 10 districts

“Helping the those most vulnerable: the elderly, children & animals. Feeding them, giving them medical help and a way of life if homeless.”

“Police protection on the walking/biking trails. I want to go walking on the city trails but do not because too much violence occurs on them.”
Figure 17: Percentage of respondents who reported specific public safety service as most important compared across all 10 districts

Figure 18: Percentage of respondents who reported specific code compliance service as most important compared across all 10 districts
Figure 19: Percentage of respondents who reported specific senior/youth service as most important compared across all 10 districts

Figure 20: Percentage of respondents who reported specific library service as most important compared across all 10 districts
“Safe, clean affordable housing seems to be a struggle. Cleanup of existing neighborhoods needs addressed and a feasible plan developed.”

“Bicycle infrastructure. In addition to the great greenways, our streets need to be able to accommodate bicycles.”
IV: OPEN ENDED RESPONSES

Survey respondents were given the opportunity to report, in an open-ended format, services that they think should receive decreased funding and increased funding. Additionally, 256 constituents made valid comments on City of San Antonio social media platforms (i.e., Facebook, Twitter, and Instagram). This allowed residents to leave comments describing which services they would increase or decrease funding without completing the survey on Qualtrics. However, 43 individuals who commented on social media platforms made miscellaneous comments that did not fit into a funding area that should be decreased or increased and were not included in the tables below.

Regarding suggestions for decreased funding, 2026 respondents provided a valid response in the survey and 16 individuals provided a valid response on social media (total N = 2042). As seen in Table 3, 19% of respondents made miscellaneous suggestions for decreased funding that did not fit into a primary funding category. Examples of these suggestions included limiting tax breaks or incentives for businesses, putting fewer resources into the expansion of downtown, and limiting funding for political or special interest groups. Beyond miscellaneous comments, the most common funding category suggested to receive reduced funding was public safety. Specifically, many respondents made comments that salary and benefits for police officers and/or firemen should be reduced. Other specifications to note included reducing funds for the land bridge project when mentioning cuts to streets and infrastructure, reducing or removing scooters from the sidewalks when mentioning cuts to transportation, and limiting funds to early education and pre-k when mentioning cuts to childcare and education.

Table 3. Summary of services mentioned for DECREASED funding in open-ended responses

<table>
<thead>
<tr>
<th>Service Category (N = 2042)</th>
<th>Percentage (n)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Safety Services</td>
<td>14.5% (296)</td>
</tr>
<tr>
<td>Code Compliance</td>
<td>9% (184)</td>
</tr>
<tr>
<td>Affordable Housing</td>
<td>8.6% (175)</td>
</tr>
<tr>
<td>Childcare and Education</td>
<td>6.9% (140)</td>
</tr>
<tr>
<td>City Council/Employees</td>
<td>6.7% (136)</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>6.6% (135)</td>
</tr>
<tr>
<td>Animal Services</td>
<td>5.6% (114)</td>
</tr>
<tr>
<td>Library Services</td>
<td>5.2% (106)</td>
</tr>
<tr>
<td>Streets and Infrastructure</td>
<td>4.9% (100)</td>
</tr>
<tr>
<td>Transportation</td>
<td>3.2% (65)</td>
</tr>
<tr>
<td>Art and Culture</td>
<td>3% (61)</td>
</tr>
<tr>
<td>Senior/Youth Services</td>
<td>2.3% (46)</td>
</tr>
<tr>
<td>Social Safety Nets (e.g., food stamps)</td>
<td>2.2% (45)</td>
</tr>
<tr>
<td>Homelessness</td>
<td>1.9% (39)</td>
</tr>
<tr>
<td>Neighborhood Improvements</td>
<td>.06% (12)</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>19% (388)</td>
</tr>
</tbody>
</table>

Note: Total percentage may not add up to 100% due to rounding.

“Fire and police benefits are costing too much and taking away from other services.”

“Scooter services are beginning to overload the walks and left just anywhere.”

“We have more than enough park space. Fix the streets to get there!”
Regarding suggestions for increased funding, 4025 respondents provided a valid response in the survey and 197 individuals provided a valid response on social media (total N = 4222). As seen in Table 4, respondents most commonly reported that services related to streets and infrastructure should receive increased funding. Respondents particularly emphasized the need to fix and add sidewalks around the city. Other common areas for increased funding included senior and youth services, animal services, public safety services, and transportation. Notably, many respondents reported the need for: more summer and/or low-cost programming for children when mentioning senior and youth services, faster response to animal cruelty/strays and resources to make San Antonio a “no kill” city when mentioning animal services, increased safety presence in parks and neighborhoods when mentioning public safety, and more bike lanes when mentioning transportation. Nearly 5% of respondents made miscellaneous suggestions to increase the budget that did not fit into the primary funding categories. Examples of these suggestions include disability services/accessibility, food pantry services, voting education programs, foster care resources, and public restrooms.

Table 4. Summary of services mentioned for INCREASED funding in open-ended responses

<table>
<thead>
<tr>
<th>Service Category (N = 4222)</th>
<th>Percentage (n)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Streets and Infrastructure</td>
<td>18.7% (789)</td>
</tr>
<tr>
<td>Senior and Youth Services</td>
<td>11.8% (500)</td>
</tr>
<tr>
<td>Animal Services</td>
<td>11.6% (488)</td>
</tr>
<tr>
<td>Public Safety Services</td>
<td>11.6% (488)</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>9.2% (387)</td>
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<tr>
<td>Transportation</td>
<td>7.5% (315)</td>
</tr>
<tr>
<td>Childcare and Education</td>
<td>4.4% (186)</td>
</tr>
<tr>
<td>Housing Affordability</td>
<td>4.4% (186)</td>
</tr>
<tr>
<td>Library Services</td>
<td>4.3% (183)</td>
</tr>
<tr>
<td>Homelessness</td>
<td>3% (125)</td>
</tr>
<tr>
<td>Code Compliance</td>
<td>2.3% (99)</td>
</tr>
<tr>
<td>Domestic Violence and Child Abuse</td>
<td>2% (84)</td>
</tr>
<tr>
<td>Health and Environment</td>
<td>1.9% (81)</td>
</tr>
<tr>
<td>Neighborhood Improvements</td>
<td>1.6% (67)</td>
</tr>
<tr>
<td>Arts and Culture</td>
<td>.09% (36)</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>4.9% (208)</td>
</tr>
</tbody>
</table>

*Note. Total percentage may not add up to 100% due to rounding*
APPENDIX A: ELECTRONIC QUALTRICS SURVEY
1. Are you a resident of San Antonio?

○ Yes

○ No (Skip To End No)

2. Please rank the following City service areas in order of their importance to you. 1 = highest priority, 9 = lowest priority

_____ Housing affordability
_____ Animal services
_____ Code enforcement
_____ Library services
_____ Neighborhood improvements
_____ Parks and recreation
_____ Public safety services
_____ Senior and youth services
_____ Streets and infrastructure

3. If you could only add funds to three of the following service areas, which three services would you select?

○ Housing affordability

○ Animal services

○ Code enforcement

○ Library services

○ Neighborhood improvements

○ Parks and recreation

○ Public safety services

○ Senior and youth services

○ Streets and infrastructure
4. In order to fund your previously selected services, select the three service areas for which you would decrease funding.

- Housing affordability
- Animal services
- Code enforcement
- Library services
- Neighborhood improvements
- Parks and recreation
- Public safety services
- Senior and youth services
- Streets and infrastructure

5. From the following list of transportation services, please select the three that are most important to you.

- Bicycle facilities
- Public transportation
- Sidewalks
- Street maintenance
- Street striping
- Pedestrian safety & neighborhood traffic safety programs
- Traffic signs and signals
6. From the following list of public safety services (police and fire), please select the three that are most important to you.

- Fire services
- Police neighborhood patrols
- EMS services
- Community policing programs
- Public safety education
- 911 dispatch services

7. From the following list of code compliance issues, please select the three that are most important to you.

- Abandoned vehicles
- Rundown structures
- Graffiti
- Illegal dumping
- Overgrown lots
- Loose or aggressive animals
8. From the following list of senior and youth services, please select the three that are most important to you.

- Child care services subsidy program
- Financial empowerment
- Head Start & Early Head Start (Early childhood education)
- Homelessness services and coordination
- Senior services and centers
- Veteran homelessness
- Youth opportunity and success
- Domestic violence and child abuse prevention

9. From the following list of library services, please select the three that are most important to you.

- Books
- Digital resources
- Access to computers
- Multimedia items available for checkout
- Free public Wi-Fi
- Activities for children
- Other library programming and special events
10. From the following list of parks and recreation services, please select the **three** that are most important to you.

- Trails
- Open spaces
- Playground equipment
- Exercise equipment
- Fitness programs
- Community centers and programs
- Summer programming for children and youth
- Swimming pools and/or aquatic programs
- Landscaping and upkeep of parks

11. Would you **decrease funding** for a specific service or program? Please provide the name of the service or program below. *(maximum characters allowed 144)*

12. Would you **increase funding** for a specific service or program? Please provide the name of the service or program below. *(maximum characters allowed 144)*
13. Please tell us where you live by clicking on the map below:
14. What is your gender?

- Male
- Female
- Prefer to self describe: _____________________
- Prefer not to answer

15. What is your age?

- Under 18 (1) ... 85 or older (9)

16. What is you race/ethnicity? (check all that apply)

- American Indian or Alaska Native
- Asian
- Black or African-American
- Hispanic or Latino/a
- Native Hawaiian or Pacific Islander
- White
- Other Race/Ethnicity (please specify) _____________________
- Prefer not to answer

17. Before you go, do you have any more comments about the FY 2020 budget? No

- Yes (Please share your thoughts here) _________________________________
APPENDIX B: PAPER SURVEY (SPANISH AND ENGLISH)
CITY OF SAN ANTONIO FY 2020 BUDGET SURVEY

1. Please rank the following City service areas in order of their importance to you. 1 = highest priority, 9 = lowest priority.
   - Housing affordability
   - Animal services
   - Code enforcement
   - Library services
   - Neighborhood improvements
   - Parks and recreation
   - Public safety services
   - Senior and youth services
   - Streets and infrastructure

2. If you could only add funds to three of the following service areas, which three services would you select?
   - Housing affordability
   - Parks and recreation
   - Animal services
   - Public safety services
   - Code enforcement
   - Senior and youth services
   - Library services
   - Streets and infrastructure
   - Neighborhood improvements

3. In order to fund your previously selected services, select the three service areas for which you would decrease funding.
   - Housing affordability
   - Parks and recreation
   - Animal services
   - Public safety services
   - Code enforcement
   - Senior and youth services
   - Library services
   - Streets and infrastructure
   - Neighborhood improvements

4. From the following list of transportation services, please select the three that are most important to you.
   - Bicycle facilities
   - Street striping
   - Public transportation
   - Traffic calming pedestrian safety programs
   - Sidewalks
   - Traffic signs and signals
   - Street Maintenance

5. From the following list of public safety services (police and fire), please select the three that are most important to you.
   - Fire services
   - Community policing programs
   - Police neighborhood patrols
   - Public safety education
   - EMS services
   - 911 dispatch services

6. From the following list of code compliance issues, please select the three that are most important to you.
   - Abandoned vehicles
   - Illegal dumping
   - Dilapidated structures
   - Overgrown lots
   - Graffiti
   - Loose or aggressive animals
7 From the following list of senior and youth services, please select the three that are most important to you.

___Child Care Services Subsidy Program  ___Senior Services and Centers
___Financial Empowerment  ___Veteran Homelessness
___Early Childhood Education  ___Youth Opportunity and Success
___Homelessness Services  ___Domestic Violence & Child Abuse Prevention Services

8 From the following list of library services, please select the three that are most important to you.

___Books  ___Free public Wi-Fi
___Digital resources  ___Activities for children
___Access to computers  ___Other library programming and special events
___Multimedia items available for checkout

9 From the following list of parks and recreation services, please select the three that are most important to you.

___Trails  ___Community centers and programs
___Open spaces  ___Summer programming for children and youth
___Playground equipment  ___Swimming pools and/or aquatic programs
___Exercise equipment  ___Landscaping & upkeep of parks
___Fitness programs

10 Would you increase funding for a specific service or program? Please provide the name of the service or program below.


11 Would you decrease funding for a specific service or program? Please provide the name of the service or program below.


THE NEXT SET OF OPTIONAL QUESTIONS HELP US IMPROVE OUR OUTREACH EFFORTS.

What is your name? ____________________________________________________________

What is your Council District? ________________________________________________

What is your email address? __________________________________________________

What is your race and/or ethnicity? ____________________________________________

What is your gender? ________________________________________________________

What is your age? ____________________________________________________________

WWW.SASPEAKUP.COM
## CIUDAD DE SAN ANTONIO ENCUESTA SOBRE EL PRESUPUESTO AF 2020

1. Por favor, clasifique las siguientes áreas de servicio de la Ciudad en orden de importancia para usted. 1 = Su máxima prioridad, 9 = Su mínima prioridad
   - Asequibilidad de la vivienda
   - Servicios de animales
   - Cumplimiento del código (ordenanzas)
   - Servicios de biblioteca
   - Mejoras a los vecindarios
   - Parques y recreación
   - Seguridad pública
   - Servicios para personas de la tercera edad y jóvenes
   - Calles e infraestructura

2. Si solo pudiera agregar fondos a tres de las siguientes áreas de servicio, ¿cuáles tres servicios seleccionaría?
   - Asequibilidad de la vivienda
   - Servicios de animales
   - Cumplimiento del código (ordenanzas)
   - Servicios de biblioteca
   - Mejoras a los vecindarios
   - Parques y recreación
   - Seguridad pública
   - Servicios para personas de la tercera edad y jóvenes
   - Calles e infraestructura

3. Para financiar los servicios previamente seleccionados por usted, seleccione las tres áreas de servicio para las cuales disminuiría el presupuesto.
   - Asequibilidad de la vivienda
   - Servicios de animales
   - Cumplimiento del código (ordenanzas)
   - Servicios de biblioteca
   - Mejoras a los vecindarios
   - Parques y recreación
   - Seguridad pública
   - Servicios para personas de la tercera edad y jóvenes
   - Calles e infraestructura

4. De la siguiente lista de servicios de transporte, seleccione los tres que son más importantes para usted.
   - Instalaciones para bicicletas
   - Transporte público
   - Banquetas
   - Mantenimiento de las calles
   - Señalación en las calles (carriles)
   - Programas de seguridad peatonal
   - Señalamiento de tráfico

5. De la siguiente lista de servicios de seguridad pública (policía y bomberos), seleccione los tres que sean más importantes para usted.
   - Servicios de bomberos
   - Patrullas policiales en los vecindarios
   - Servicios de emergencia EMS
   - Programas de vigilancia comunitaria
   - Educación en seguridad pública
   - Servicios de despacho 911

6. De la siguiente lista de problemas de cumplimiento de códigos, seleccione los tres que son más importantes para usted.
   - Vehículos abandonados
   - Estructuras en mal estado o abandonadas
   - Grafiti
   - Vertederos ilegales
   - Terrenos abandonados
   - Animales sueltos o agresivos
De la siguiente lista de servicios para adultos de la tercera edad y para jóvenes, seleccione los tres que sean más importantes para usted.

___Programa de subsidio para servicios de cuidado infantil
___Empoderamiento financiero
___Educación para la primera infancia
___Servicios para personas sin hogar
___Servicios y centros de atención para personas de la tercera edad

De la siguiente lista de servicios de biblioteca, seleccione los tres que son más importantes para usted.

___Libros
___Recursos digitales
___Acceso a computadoras
___Material multimedia disponibles para préstamo

De la siguiente lista de parques y servicios de recreación, seleccione los tres que son más importantes para usted.

___Senderos
___Espacios abiertos
___Equipo de juegos
___Equipo de ejercicios
___Programas de acondicionamiento físico

¿Incrementaría la financiación para un servicio o programa específico? Por favor proporcione el nombre del servicio o programa aquí.

______________________________________________________________________________

¿Reduciría la financiación de un servicio o programa específico? Por favor proporcione el nombre del servicio o programa aquí.

______________________________________________________________________________

EL SIGUIENTE CONJUNTO DE PREGUNTAS OPCIONALES NOS AYUDA A MEJORAR NUESTROS ESFUERZOS DE DIVULGACIÓN.

Nombre: ____________________________________________________________

¿En qué Distrito del Consejo vive? ________________________________________

Correo electrónico: ______________________________________________________

¿Cuál es su raza / etnia? ________________________________________________

¿Cuál es su género? _____________________________________________________

¿Cuál es su edad? _______________________________________________________

WWW.SASPEAKUP.COM
APPENDIX C: SAMPLES OF ADVERTISING ELEMENTS
What’s a Teletownhall?

It’s a town hall meeting you can join while you make dinner! Register now at SASpeakUp.com

March 19th  6:00 PM

¡Nos Encantan Las Ideas Brillantes!

SASpeakUp Hablemos sobre el presupuesto de 2020

#SASpeakUp
APPENDIX D: TABLES OF PERCENTAGES FOR DISTRICT COMPARISONS
### TABLES FOR DISTRICT COMPARISON FIGURES 7-9 and 16-21

#### Percentages associated with Figure 7: Respondents who ranked services as top priority by district

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<th>Parks and Recreation</th>
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<th>Senior/Youth Services</th>
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#### Percentages associated with Figure 8: Respondents who reported service funding INCREASE by district

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<table>
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<th>Animal Services</th>
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<td>19.9%</td>
<td>21.2%</td>
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<table>
<thead>
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<th>District 5</th>
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<th>District 8</th>
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<th>District 10</th>
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<td>52.9%</td>
<td>47.2%</td>
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</table>

<table>
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<tr>
<th>Streets and Infrastructure</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>57.9%</td>
<td>56.2%</td>
<td>48.2%</td>
<td>50.9%</td>
<td>50.6%</td>
<td>55.3%</td>
<td>59.8%</td>
<td>66.8%</td>
<td>70%</td>
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</table>

<table>
<thead>
<tr>
<th>Housing Affordability</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
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<tbody>
<tr>
<td></td>
<td>43.5%</td>
<td>38.4%</td>
<td>40.2%</td>
<td>36.7%</td>
<td>40.2%</td>
<td>35.5%</td>
<td>32.9%</td>
<td>33.2%</td>
<td>29.5%</td>
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</table>
Percentages associated with Figure 9: Respondents who reported service funding DECREASE by district

<table>
<thead>
<tr>
<th>Service</th>
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<th>District 3</th>
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<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code Enforcement</td>
<td>51.3%</td>
<td>52.3%</td>
<td>49.5%</td>
<td>51.7%</td>
<td>53.4%</td>
<td>51.8%</td>
<td>51.4%</td>
<td>48.7%</td>
<td>44.3%</td>
<td>46.7%</td>
</tr>
<tr>
<td>Library Services</td>
<td>37.8%</td>
<td>41%</td>
<td>42%</td>
<td>46.6%</td>
<td>44.6%</td>
<td>43.1%</td>
<td>38.9%</td>
<td>36.5%</td>
<td>38.5%</td>
<td>41.9%</td>
</tr>
<tr>
<td>Parks and Recreation</td>
<td>25.7%</td>
<td>30.2%</td>
<td>31.7%</td>
<td>34.8%</td>
<td>36%</td>
<td>31.2%</td>
<td>25.9%</td>
<td>24.4%</td>
<td>26.6%</td>
<td>29.8%</td>
</tr>
<tr>
<td>Senior/Youth Services</td>
<td>28.7%</td>
<td>22.6%</td>
<td>22%</td>
<td>18.5%</td>
<td>19.2%</td>
<td>26.2%</td>
<td>29%</td>
<td>29.1%</td>
<td>28.3%</td>
<td>25.9%</td>
</tr>
<tr>
<td>Neighborhood Improvements</td>
<td>21.2%</td>
<td>25.4%</td>
<td>23.9%</td>
<td>24%</td>
<td>19.9%</td>
<td>26.7%</td>
<td>28.5%</td>
<td>34.3%</td>
<td>36.3%</td>
<td>30.4%</td>
</tr>
<tr>
<td>Animal Services</td>
<td>40.7%</td>
<td>36.9%</td>
<td>39.1%</td>
<td>41.2%</td>
<td>36.6%</td>
<td>40.2%</td>
<td>36.1%</td>
<td>42%</td>
<td>44.7%</td>
<td>43.9%</td>
</tr>
<tr>
<td>Public Safety Services</td>
<td>30.4%</td>
<td>22.6%</td>
<td>19.7%</td>
<td>19.1%</td>
<td>24.7%</td>
<td>18.8%</td>
<td>20.5%</td>
<td>18.8%</td>
<td>15.3%</td>
<td>19.5%</td>
</tr>
<tr>
<td>Streets and Infrastructure</td>
<td>16.9%</td>
<td>15.4%</td>
<td>19.1%</td>
<td>18.9%</td>
<td>19.2%</td>
<td>14.6%</td>
<td>16.4%</td>
<td>10.3%</td>
<td>10.5%</td>
<td>10.9%</td>
</tr>
<tr>
<td>Housing Affordability</td>
<td>32.6%</td>
<td>34.9%</td>
<td>34%</td>
<td>36.3%</td>
<td>29.1%</td>
<td>35.4%</td>
<td>37.2%</td>
<td>39.9%</td>
<td>44.3%</td>
<td>42.3%</td>
</tr>
</tbody>
</table>

Percentages associated with Figure 16: Respondents who reported specific transportation service as most important

<table>
<thead>
<tr>
<th>Service</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Maintenance</td>
<td>62.8%</td>
<td>72.3%</td>
<td>67.3%</td>
<td>72.1%</td>
<td>64%</td>
<td>75.2%</td>
<td>73.1%</td>
<td>77.8%</td>
<td>80.8%</td>
<td>81.8%</td>
</tr>
<tr>
<td>Sidewalks</td>
<td>66.1%</td>
<td>56.7%</td>
<td>60.8%</td>
<td>55.2%</td>
<td>62.5%</td>
<td>52.6%</td>
<td>54.1%</td>
<td>51.0%</td>
<td>43.4%</td>
<td>54.2%</td>
</tr>
<tr>
<td>Traffic Signs and Signals</td>
<td>31.8%</td>
<td>41%</td>
<td>43.4%</td>
<td>50.4%</td>
<td>33.8%</td>
<td>50.8%</td>
<td>42.7%</td>
<td>49.5%</td>
<td>57.5%</td>
<td>48.1%</td>
</tr>
<tr>
<td>Public Transportation</td>
<td>52.8%</td>
<td>45.4%</td>
<td>46%</td>
<td>42.5%</td>
<td>50.1%</td>
<td>41.2%</td>
<td>43.2%</td>
<td>42%</td>
<td>37%</td>
<td>39.7%</td>
</tr>
<tr>
<td>Pedestrian Safety Programs</td>
<td>44.9%</td>
<td>43%</td>
<td>42.7%</td>
<td>43.8%</td>
<td>44.6%</td>
<td>41.8%</td>
<td>44.4%</td>
<td>35.7%</td>
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<td>35.7%</td>
</tr>
<tr>
<td>Street Striping</td>
<td>12.9%</td>
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<td>13%</td>
<td>16.3%</td>
<td>20.1%</td>
<td>22.2%</td>
<td>20.7%</td>
<td>24%</td>
<td>23.6%</td>
<td>21.4%</td>
</tr>
<tr>
<td>Bicycle Facilities</td>
<td>27.8%</td>
<td>24.1%</td>
<td>22%</td>
<td>15.2%</td>
<td>21.6%</td>
<td>13.8%</td>
<td>20.7%</td>
<td>16.2%</td>
<td>16.7%</td>
<td>16.3%</td>
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</tbody>
</table>
### Percentages associated with Figure 17: Respondents who reported specific public safety service as most important

<table>
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<tr>
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<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Safety Education</td>
<td>19%</td>
<td>18%</td>
<td>16.4%</td>
<td>16.7%</td>
<td>21.4%</td>
<td>14.5%</td>
<td>13%</td>
<td>15.1%</td>
<td>11.5%</td>
<td>12.1%</td>
</tr>
<tr>
<td>Community Policing</td>
<td>28.9%</td>
<td>23.4%</td>
<td>19.8%</td>
<td>15.5%</td>
<td>24.5%</td>
<td>17.7%</td>
<td>24.2%</td>
<td>20.6%</td>
<td>17.3%</td>
<td>14.8%</td>
</tr>
<tr>
<td>911 Dispatch Services</td>
<td>57.1%</td>
<td>57%</td>
<td>58.2%</td>
<td>59.7%</td>
<td>48.1%</td>
<td>58.7%</td>
<td>56.6%</td>
<td>62.9%</td>
<td>61.8%</td>
<td>57.8%</td>
</tr>
<tr>
<td>Police Neighborhood Patrols</td>
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<td>68.9%</td>
<td>67.2%</td>
<td>72.8%</td>
<td>65%</td>
<td>69.4%</td>
<td>59.3%</td>
<td>62.3%</td>
<td>66.4%</td>
</tr>
<tr>
<td>EMS Services</td>
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<td>64.8%</td>
<td>65.2%</td>
<td>63.8%</td>
<td>66.7%</td>
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<td>67.1%</td>
<td>68.4%</td>
<td>71.4%</td>
</tr>
<tr>
<td>Fire Services</td>
<td>66.5%</td>
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<td>72.5%</td>
<td>67.8%</td>
<td>73.8%</td>
<td>70.6%</td>
<td>71.8%</td>
<td>77.9%</td>
<td>76.5%</td>
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</table>

### Percentages associated with Figure 18: Respondents who reported specific code compliance service as most important

<table>
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<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abandoned Vehicles</td>
<td>25.7%</td>
<td>26.6%</td>
<td>24.7%</td>
<td>29.4%</td>
<td>30.5%</td>
<td>25.6%</td>
<td>22.4%</td>
<td>25.5%</td>
<td>25.5%</td>
<td>24.4%</td>
</tr>
<tr>
<td>Overgrown Lots</td>
<td>37.2%</td>
<td>37.9%</td>
<td>38.4%</td>
<td>35%</td>
<td>40%</td>
<td>38.1%</td>
<td>32.7%</td>
<td>34.3%</td>
<td>35.7%</td>
<td>38.7%</td>
</tr>
<tr>
<td>Graffiti</td>
<td>39.2%</td>
<td>36.6%</td>
<td>39.1%</td>
<td>47.6%</td>
<td>38.9%</td>
<td>46.8%</td>
<td>47.4%</td>
<td>45.2%</td>
<td>40.5%</td>
<td>40.9%</td>
</tr>
<tr>
<td>Loose/Aggressive Animals</td>
<td>58.2%</td>
<td>58.9%</td>
<td>61.5%</td>
<td>55.8%</td>
<td>61.8%</td>
<td>58.4%</td>
<td>58.8%</td>
<td>52.7%</td>
<td>53.9%</td>
<td>55.4%</td>
</tr>
<tr>
<td>Rundown Structures</td>
<td>67.4%</td>
<td>62.8%</td>
<td>57.5%</td>
<td>53.2%</td>
<td>58.7%</td>
<td>55.8%</td>
<td>62.9%</td>
<td>61.5%</td>
<td>70%</td>
<td>65.9%</td>
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<tr>
<td>Illegal Dumping</td>
<td>67.6%</td>
<td>72.5%</td>
<td>70.6%</td>
<td>69.3%</td>
<td>64.2%</td>
<td>71.5%</td>
<td>71.3%</td>
<td>73.2%</td>
<td>70%</td>
<td>70.9%</td>
</tr>
</tbody>
</table>
### Percentages associated with Figure 19: Respondents who reported specific senior/youth service as most important

<table>
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<th>District 1</th>
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<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial Empowerment</td>
<td>21%</td>
<td>18%</td>
<td>21.7%</td>
<td>18.7%</td>
<td>23.6%</td>
<td>18.5%</td>
<td>16.3%</td>
<td>15.9%</td>
<td>12.8%</td>
<td>14.5%</td>
</tr>
<tr>
<td>Child Care Subsidy Programs</td>
<td>24.3%</td>
<td>29%</td>
<td>33.4%</td>
<td>29.4%</td>
<td>28.7%</td>
<td>24.1%</td>
<td>24.4%</td>
<td>22.7%</td>
<td>20.1%</td>
<td>19.9%</td>
</tr>
<tr>
<td>Youth Opportunity Success</td>
<td>31.2%</td>
<td>32.6%</td>
<td>35.3%</td>
<td>31.5%</td>
<td>32.2%</td>
<td>30.1%</td>
<td>29.2%</td>
<td>28.6%</td>
<td>28.6%</td>
<td>28.1%</td>
</tr>
<tr>
<td>Early Childhood Education</td>
<td>42.5%</td>
<td>33.9%</td>
<td>33%</td>
<td>28.1%</td>
<td>28.7%</td>
<td>30.9%</td>
<td>35.6%</td>
<td>36.5%</td>
<td>31.8%</td>
<td>30.1%</td>
</tr>
<tr>
<td>Senior Services/Centers</td>
<td>38.7%</td>
<td>41.3%</td>
<td>41.4%</td>
<td>45.1%</td>
<td>47%</td>
<td>42.8%</td>
<td>41.6%</td>
<td>38.2%</td>
<td>40%</td>
<td>44%</td>
</tr>
<tr>
<td>Veteran Homelessness</td>
<td>31.8%</td>
<td>40.2%</td>
<td>36.3%</td>
<td>43.6%</td>
<td>36.4%</td>
<td>42.4%</td>
<td>39.7%</td>
<td>40.7%</td>
<td>45.5%</td>
<td>49%</td>
</tr>
<tr>
<td>Homelessness Services</td>
<td>51.5%</td>
<td>45.4%</td>
<td>37.9%</td>
<td>41.6%</td>
<td>41.7%</td>
<td>43.9%</td>
<td>47.9%</td>
<td>49.9%</td>
<td>50.1%</td>
<td>46.7%</td>
</tr>
<tr>
<td>Domestic Violence &amp; Child Abuse</td>
<td>56.2%</td>
<td>56.1%</td>
<td>56.2%</td>
<td>58.2%</td>
<td>57%</td>
<td>60.1%</td>
<td>61.3%</td>
<td>62.3%</td>
<td>66.6%</td>
<td>63.9%</td>
</tr>
</tbody>
</table>

### Percentages associated with Figure 20: Respondents who reported specific library service as most important

<table>
<thead>
<tr>
<th>Service</th>
<th>District 1</th>
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<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multimedia Items for Checkout</td>
<td>18.1%</td>
<td>14.3%</td>
<td>18.1%</td>
<td>16.7%</td>
<td>15.7%</td>
<td>23%</td>
<td>18.0%</td>
<td>21.6%</td>
<td>21%</td>
<td>21.6%</td>
</tr>
<tr>
<td>Other Library Programing/Events</td>
<td>28.1%</td>
<td>27.2%</td>
<td>31.3%</td>
<td>28.8%</td>
<td>30.9%</td>
<td>27.5%</td>
<td>26.5%</td>
<td>25.1%</td>
<td>19.7%</td>
<td>26%</td>
</tr>
<tr>
<td>Digital Resources</td>
<td>46.7%</td>
<td>41.6%</td>
<td>36%</td>
<td>32.6%</td>
<td>32.2%</td>
<td>42%</td>
<td>46.2%</td>
<td>48.3%</td>
<td>52.5%</td>
<td>42.2%</td>
</tr>
<tr>
<td>Access to Computers</td>
<td>48.5%</td>
<td>50.8%</td>
<td>47%</td>
<td>50.9%</td>
<td>54.1%</td>
<td>46.3%</td>
<td>48.1%</td>
<td>44.9%</td>
<td>44.1%</td>
<td>44.2%</td>
</tr>
<tr>
<td>Free Public Wifi</td>
<td>51.3%</td>
<td>53.1%</td>
<td>46.6%</td>
<td>48.5%</td>
<td>49.7%</td>
<td>45.8%</td>
<td>47.7%</td>
<td>45.3%</td>
<td>43.5%</td>
<td>47.1%</td>
</tr>
<tr>
<td>Activities for Children</td>
<td>43.6%</td>
<td>51.3%</td>
<td>52.4%</td>
<td>54.5%</td>
<td>54.3%</td>
<td>50.8%</td>
<td>45.9%</td>
<td>47.1%</td>
<td>47.6%</td>
<td>50.1%</td>
</tr>
<tr>
<td>Books</td>
<td>59.4%</td>
<td>53.8%</td>
<td>61.2%</td>
<td>60.9%</td>
<td>53.2%</td>
<td>57.4%</td>
<td>59.4%</td>
<td>60.5%</td>
<td>66.3%</td>
<td>63.4%</td>
</tr>
</tbody>
</table>
Percentages associated with Figure 21: Respondents who reported specific parks and recreation service as most important

<table>
<thead>
<tr>
<th>Service</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exercise Equipment</td>
<td>12.4%</td>
<td>16.2%</td>
<td>20.4%</td>
<td>22.1%</td>
<td>27.6%</td>
<td>14.5%</td>
<td>15.2%</td>
<td>9.5%</td>
<td>10.1%</td>
<td>11.7%</td>
</tr>
<tr>
<td>Fitness Programs</td>
<td>20%</td>
<td>24.8%</td>
<td>25.8%</td>
<td>28.6%</td>
<td>27.8%</td>
<td>23%</td>
<td>23.9%</td>
<td>16.6%</td>
<td>14.1%</td>
<td>16.7%</td>
</tr>
<tr>
<td>Swimming Pools/Aquatics</td>
<td>31.8%</td>
<td>26.9%</td>
<td>28.8%</td>
<td>29%</td>
<td>34.2%</td>
<td>26.5%</td>
<td>29.5%</td>
<td>25.8%</td>
<td>24.9%</td>
<td>25.2%</td>
</tr>
<tr>
<td>Playground Equipment</td>
<td>20%</td>
<td>29.3%</td>
<td>37.2%</td>
<td>36.5%</td>
<td>35.1%</td>
<td>31.7%</td>
<td>27.7%</td>
<td>28.2%</td>
<td>27.3%</td>
<td>25.2%</td>
</tr>
<tr>
<td>Open Spaces</td>
<td>38.9%</td>
<td>28.9%</td>
<td>23.7%</td>
<td>22.1%</td>
<td>20.5%</td>
<td>26.8%</td>
<td>32.1%</td>
<td>35.4%</td>
<td>41%</td>
<td>35.9%</td>
</tr>
<tr>
<td>Summer Programs for Youth</td>
<td>33.2%</td>
<td>36.9%</td>
<td>39.5%</td>
<td>39.1%</td>
<td>39.3%</td>
<td>34.1%</td>
<td>33.4%</td>
<td>34.9%</td>
<td>31.6%</td>
<td>33.4%</td>
</tr>
<tr>
<td>Community Centers/Programs</td>
<td>35.9%</td>
<td>40.3%</td>
<td>39.4%</td>
<td>43.8%</td>
<td>41.5%</td>
<td>37.1%</td>
<td>35.1%</td>
<td>32.4%</td>
<td>31.1%</td>
<td>35.5%</td>
</tr>
<tr>
<td>Landscaping/Upkeep of Parks</td>
<td>48.7%</td>
<td>45.6%</td>
<td>37.5%</td>
<td>36.1%</td>
<td>32.7%</td>
<td>44.7%</td>
<td>44.1%</td>
<td>53%</td>
<td>55.3%</td>
<td>54.7%</td>
</tr>
<tr>
<td>Trails</td>
<td>55.9%</td>
<td>46.7%</td>
<td>44.7%</td>
<td>37.1%</td>
<td>38.6%</td>
<td>54.8%</td>
<td>56.1%</td>
<td>60.1%</td>
<td>60.6%</td>
<td>57%</td>
</tr>
</tbody>
</table>

TABLES FOR DISTRICT DEMOGRAPHIC COMPARISONS

Survey respondent gender compared across all 10 districts

<table>
<thead>
<tr>
<th>Gender</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>34.7%</td>
<td>30.7%</td>
<td>24.5%</td>
<td>28.1%</td>
<td>29.4%</td>
<td>34.1%</td>
<td>36.9%</td>
<td>37%</td>
<td>39%</td>
<td>36.1%</td>
</tr>
<tr>
<td>Female</td>
<td>59.1%</td>
<td>61.5%</td>
<td>65.3%</td>
<td>63.3%</td>
<td>60.5%</td>
<td>52.9%</td>
<td>57.4%</td>
<td>52.7%</td>
<td>52.1%</td>
<td>54.5%</td>
</tr>
<tr>
<td>Prefer to self-describe</td>
<td>0.3%</td>
<td>0.2%</td>
<td>0.3%</td>
<td>0.6%</td>
<td>0.9%</td>
<td>0.3%</td>
<td>0.3%</td>
<td>1.4%</td>
<td>1.4%</td>
<td>1.4%</td>
</tr>
<tr>
<td>Prefer not to answer</td>
<td>5.2%</td>
<td>3.8%</td>
<td>4.5%</td>
<td>5.2%</td>
<td>4.9%</td>
<td>5.1%</td>
<td>4.7%</td>
<td>4.3%</td>
<td>4.5%</td>
<td>3.2%</td>
</tr>
<tr>
<td>Skipped question</td>
<td>0.6%</td>
<td>3.9%</td>
<td>5.5%</td>
<td>2.8%</td>
<td>4.4%</td>
<td>7.6%</td>
<td>0.7%</td>
<td>4.6%</td>
<td>2.7%</td>
<td>4.9%</td>
</tr>
</tbody>
</table>
### Survey respondent age compared across all 10 districts

<table>
<thead>
<tr>
<th>Age Group</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 18</td>
<td>0.3%</td>
<td>0.7%</td>
<td>0.9%</td>
<td>1.7%</td>
<td>0.4%</td>
<td>0.6%</td>
<td>0.2%</td>
<td>1.7%</td>
<td>2.9%</td>
<td>0.3%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>4.9%</td>
<td>6.1%</td>
<td>6.5%</td>
<td>9%</td>
<td>4.6%</td>
<td>2.9%</td>
<td>3.8%</td>
<td>4.5%</td>
<td>2.2%</td>
<td>2.1%</td>
</tr>
<tr>
<td>25 to 34</td>
<td>17.2%</td>
<td>16.7%</td>
<td>16.9%</td>
<td>14.4%</td>
<td>18.1%</td>
<td>14.3%</td>
<td>18.2%</td>
<td>14.2%</td>
<td>9.2%</td>
<td>8.8%</td>
</tr>
<tr>
<td>35 to 44</td>
<td>16.3%</td>
<td>17.4%</td>
<td>18.2%</td>
<td>13.5%</td>
<td>14.6%</td>
<td>18.3%</td>
<td>15.5%</td>
<td>14.9%</td>
<td>16.5%</td>
<td>13.2%</td>
</tr>
<tr>
<td>45 to 54</td>
<td>15.1%</td>
<td>16.1%</td>
<td>15.3%</td>
<td>16.7%</td>
<td>14.6%</td>
<td>14%</td>
<td>14.7%</td>
<td>16.6%</td>
<td>17.6%</td>
<td>15.3%</td>
</tr>
<tr>
<td>55 to 64</td>
<td>20.9%</td>
<td>13%</td>
<td>15.1%</td>
<td>15%</td>
<td>15.2%</td>
<td>17.4%</td>
<td>18.2%</td>
<td>16.7%</td>
<td>17.6%</td>
<td>17.8%</td>
</tr>
<tr>
<td>65 to 74</td>
<td>14%</td>
<td>14.8%</td>
<td>12%</td>
<td>14.2%</td>
<td>15.5%</td>
<td>14.1%</td>
<td>16.2%</td>
<td>18.3%</td>
<td>19.7%</td>
<td>22.2%</td>
</tr>
<tr>
<td>75 to 84</td>
<td>5.1%</td>
<td>5.9%</td>
<td>3.9%</td>
<td>6.2%</td>
<td>5.7%</td>
<td>7.1%</td>
<td>6.2%</td>
<td>5.3%</td>
<td>7.2%</td>
<td>9.3%</td>
</tr>
<tr>
<td>85 or older</td>
<td>0.6%</td>
<td>1.6%</td>
<td>1.3%</td>
<td>0.9%</td>
<td>2.2%</td>
<td>0.3%</td>
<td>1.5%</td>
<td>0.4%</td>
<td>0.6%</td>
<td>2.6%</td>
</tr>
<tr>
<td>Skipped question</td>
<td>5.7%</td>
<td>7.9%</td>
<td>9.8%</td>
<td>8.4%</td>
<td>9.1%</td>
<td>10.9%</td>
<td>5.5%</td>
<td>7.4%</td>
<td>6.5%</td>
<td>8.4%</td>
</tr>
</tbody>
</table>

### Survey respondent race/ethnicity compared across all 10 districts

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
<th>District 6</th>
<th>District 7</th>
<th>District 8</th>
<th>District 9</th>
<th>District 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic or Latino/a</td>
<td>39.5%</td>
<td>36.2%</td>
<td>60.6%</td>
<td>63.1%</td>
<td>71.7%</td>
<td>41.8%</td>
<td>42.7%</td>
<td>29.6%</td>
<td>23%</td>
<td>24.2%</td>
</tr>
<tr>
<td>White</td>
<td>50.2%</td>
<td>40.7%</td>
<td>24%</td>
<td>24%</td>
<td>16.6%</td>
<td>35.5%</td>
<td>43.2%</td>
<td>52.9%</td>
<td>59.5%</td>
<td>57.7%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>2.8%</td>
<td>8.2%</td>
<td>3.9%</td>
<td>3.2%</td>
<td>1.8%</td>
<td>2.7%</td>
<td>3%</td>
<td>3.5%</td>
<td>2.6%</td>
<td>3.8%</td>
</tr>
<tr>
<td>Asian</td>
<td>1.8%</td>
<td>2.1%</td>
<td>1.3%</td>
<td>1.1%</td>
<td>1.8%</td>
<td>2.7%</td>
<td>1.8%</td>
<td>4.7%</td>
<td>2.5%</td>
<td>1.5%</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>1.8%</td>
<td>2.3%</td>
<td>2.6%</td>
<td>2.6%</td>
<td>3.5%</td>
<td>1.8%</td>
<td>1.3%</td>
<td>1.1%</td>
<td>1.9%</td>
<td>1.5%</td>
</tr>
<tr>
<td>Native Hawaiian or Pacific Islander</td>
<td>0.6%</td>
<td>0.7%</td>
<td>0.1%</td>
<td>0.9%</td>
<td>0.4%</td>
<td>0.5%</td>
<td>0%</td>
<td>0.6%</td>
<td>0.8%</td>
<td>0.6%</td>
</tr>
<tr>
<td>“Other”</td>
<td>3.5%</td>
<td>2.3%</td>
<td>1.7%</td>
<td>1.5%</td>
<td>2.2%</td>
<td>2.7%</td>
<td>3.3%</td>
<td>3.2%</td>
<td>4.3%</td>
<td>2.9%</td>
</tr>
<tr>
<td>Prefer not to answer</td>
<td>7.7%</td>
<td>9.3%</td>
<td>5.6%</td>
<td>7.5%</td>
<td>5.3%</td>
<td>10.9%</td>
<td>9.5%</td>
<td>8.8%</td>
<td>11.6%</td>
<td>9.9%</td>
</tr>
<tr>
<td>Skipped question</td>
<td>1.4%</td>
<td>5.7%</td>
<td>7.1%</td>
<td>3.6%</td>
<td>5.5%</td>
<td>8.4%</td>
<td>2.3%</td>
<td>5.2%</td>
<td>3.1%</td>
<td>5.7%</td>
</tr>
</tbody>
</table>

*Note.* Respondents could select multiple race/ethnicity categories; therefore percentages do not add up to 100%
APPENDIX E: RESULTS OF TELEPHONE TOWN HALL
The FY 2020 budget outreach campaign began on March 19, 2019 with a city-wide telephone town hall meeting. At the call’s peak, 2100 residents participated. Additionally, 300 residents stayed on the line for more than five minutes and more than 100 residents participated in the entirety of the call; 519 residents watched the Facebook live version of the telephone town hall meeting. Feedback regarding the City conducting the call was positive. A few residents called to express their thanks to the City for hosting the telephone town hall. A resident shared the following thoughts by email after the event:

“Yesterday evening I was unloading the dishwasher and getting ready to start dinner when I received the call. At first, I thought that an automated solicitor was vying for my attention, but soon realized I was being introduced to a city conference call. The curiosity of what would occur next had me hooked. I put my phone on speaker and listened. What I heard was energizing, innovative, thought-provoking and insightful. It was heartfelt to hear the amount of gratitude conveyed by the city leaders to each and every caller and their individual question and follow-up inquiry. That gratitude represented genuine interest to the issues presented no matter how great or small and enabled a connection to be made with your citizens. Connection inspires us to do better for others! Additionally, the survey questions were an ingenious way to receive feedback by the phone audience and created an obligatory feeling of responsibility to remain on the line to provide a people’s voice to questions. I tell you I was really hooked!”

TELEPHONE TOWN HALL QUESTIONS:

Q1: Please tell us which of the following City service areas is most important to you:

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neighborhood Improvements</td>
<td>46%</td>
</tr>
<tr>
<td>Animal Services</td>
<td>23%</td>
</tr>
<tr>
<td>Housing Affordability</td>
<td>14%</td>
</tr>
<tr>
<td>Code Enforcement</td>
<td>13%</td>
</tr>
<tr>
<td>Library Services</td>
<td>4%</td>
</tr>
</tbody>
</table>
Q2: Please tell us which of the following City service areas is most important to you:

- Streets and Infrastructure: 44%
- Senior and Youth Services: 32%
- Public Safety Services: 19%
- Parks and Recreation: 5%

Q3: From the following street maintenance services, please select the one service that is most important to you:

- Street Maintenance: 47%
- Sidewalks: 21%
- Traffic Calming & Pedestrian Safety Programs: 12%
- Street Striping: 11%
- Traffic Signs and Signals: 9%
Q4: From the following list of code compliance issues, please select the area that is most important to you:

- Loose or Aggressive Animals: 50%
- Rundown Structures: 27%
- Overgrown Lots: 17%
- Illegal Dumping: 17%
- Graffiti: 8%

Q5: From the following list of public safety services, please select the area that is most important to you:

- Police Neighborhood Patrols: 64%
- Community Policing Programs: 24%
- Fire Services: 6%
- EMS Services: 6%
Respondents were given the opportunity to provide any comments about the FY 2020 budget at the end of the survey. A total of 755 comments were provided by respondents. Reponses were organized into sixteen service categories consistent with the other open-ended questions in the survey. The table below contains the most salient comments, which consisted of 576 comments, organized by category.

### (1) Affordable Housing

<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
</table>
| Mosquito problem is huge in S.A. There's is nothing here for the artist community, as there is in Austin. Drive down Bandera road.... and it seems as if I'm in some small city like Midland or Odessa. It's depressing. One of the things that make San Antonio a good city is it is a simple place to raise a family. How long will that last when we allow Property Taxes to frustrate people that maybe coming here is not a good idea anymore. Many people feel that the forces that are ruining the quality of life in places like Oregon and California are starting to take root here. Only City Government can stop that. Will they?  
A gain, no new spending. Reduce budget and debt to avoid further tax increases...City is not fooling anyone, property value increases are the same as a tax increases. Get back any monies SAWS and CPS owe the city. Force the public utilities to join forces on 300,000 customers that use both and go to combined meter reading and billing...cost savings annually approximately 3 million dollars. Freeze pay increases of city employees until a predetermined savings is realized in the budget (kinda like profit sharing if you were a real business). Dissuade departments from using up their budget so they can get the same or more next fiscal year. Give tax abatement’s to homeowners who put substantial sums into property fix up and cleanup, result being people wont be afraid of value increase and overall property values will rise along with the benefit of increased commerce and sales tax revenue on said repairs and home improvements. Although it may not be a budget issue itself. Our mayor should support lowering property taxes. In addition, his decisions to not support Chick-fil-A or bid on the Republican National convention are despicable. Decrease property taxes which are so high they promote inequality, keep rents unnecessarily high and forbid passing down homes to the next generation. Do more with less. Decrease property taxes. Stop letting SAWS and CPS increase rates and giving developers free reign. Privatize utilities or let in competition. Hope the standard of living cost will be more than 1% for this year to city employees. It's always been 1% since past many years with the raise in health care cost premium, etc.. Thank you. I could use a homestead exemption :) I know finding additional funds for the things our city needs can seem impossible, but our city continues to grow. This should let us know we cannot depend on level funding. I didn't prioritize free medical care or homeless services, but we still need these services. Our homeless pop. isn't decreasing. And who is going to be able to afford the new apartments... |
I'm disabled and receive just over a thousand a month. So, no I will not be able to live there. But I hope people who earn 30,000 per annum will be able to.

I've lived in San Antonio my whole life and in recent years the city has noticeably grown. As a city we need to be planning to be able to affordably house these new individuals, ease congestion, and plan for sustainability of our population and resources like water and land. We also need to be focusing on protecting our environment and taking steps to reduce the effects of climate change.

Please lower taxes on the homes

Privatize everything except law enforcement and courts then repeal city and county property taxes. Fund what's left through sales tax.

Property Taxes in San Antonio are ridiculously high

Property taxes need to be considered. Am on a fixed income and have problems paying my taxes.

PROPERTY TAXES! PROPERTY TAXES! PROPERTY TAXES!

I work two jobs to support a family of six. Since we moved into our home in 2015, tax on our property has gone up 40%! I feed, house, and clothe five other individuals with my earnings. My wife and I also home school. By doing these things, we relieve the public of having to assist us with food stamps, housing assistance, or public education. Yet, the city and school district tax us mercilessly, so that I have less to save for college for my children and for our retirement. San Antonio government is destroying the American dream.

Provide property tax homestead exemption.

REMOVE Property Tax - Worst tax in the United States. There are many different options that do not price people out of their homes.

Stop raising property tax. Should charge the business that get a break on tax.

Stop raising property taxes on homeowners

Stop spending money on uselessness. Get back to basics. Lower property taxes.

Stop spending public funds on private real estate development. Affordable housing would be one exception. Center infrastructure spending on residential areas at least as much as commercial districts.
<table>
<thead>
<tr>
<th>Issue</th>
<th>Suggestion/Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freeze real estate taxes on residential homesteads.</td>
<td></td>
</tr>
<tr>
<td>The Bexar Co Tax Assessor is abusive, no way I can sell my house for the value they appraise it for.</td>
<td></td>
</tr>
<tr>
<td>There needs to be better regulation on the rising costs in rent. Fight it from going up or make it easier for middle class to obtain a house.</td>
<td></td>
</tr>
<tr>
<td>The Housing Preservation/Repair and Under 1 Roof programs sound like good programs, and I hope they can partner with Habitat for Humanity.</td>
<td></td>
</tr>
<tr>
<td>We have many rental homes in our neighborhood. We often cut the front yard for the home next door. I often pick up all the ads thrown in the driveway and recycle them. Often when renters leave the cleaning crew that shows up uses our water without even asking. Please give us assistance on this. We need help or a stipend as we still have two years on our mortgage.</td>
<td></td>
</tr>
<tr>
<td>Wish they'd pay the housing maintenance more... they have high turn around.</td>
<td></td>
</tr>
<tr>
<td>No more money going to rich developers to build downtown housing. Not everyone loves downtown or can afford to.</td>
<td></td>
</tr>
<tr>
<td>No section 8 housing north of 1604/281</td>
<td></td>
</tr>
<tr>
<td>Property taxes are too high. The city wastes too much money on construction projects. Utility rates at SAWS and CPS are to high and are raised way too often. Wasteful and unnecessary spending has to stop.</td>
<td></td>
</tr>
<tr>
<td>Something must be addressed about the scooters thrown all over the sidewalks. Locals as well as tourists can not walk on the sidewalks without the scooters everywhere. My second thought is our homeless urinating all over the concrete steps descending to the Riverwalk. The stench is the thought tourists take home from our Tuverwalk experience. Dad fur our city.</td>
<td></td>
</tr>
<tr>
<td>Stop gentrification by eliminating new housing incentives in downtown and surrounding area.</td>
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<td>1. Donâ€™t like funding tax payer funding for home affordability. 2. Equity allocation penalizes those who have worked hard and achieved success, able to purchase housing in Stone Oak or similar communities. 3. Subsidizing or funding Section 8-type housing in higher income areas is counter-productive and wrong.</td>
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<tr>
<td>Be responsible with property taxes, not all of us can afford a continuous increase of taxes for wanting to live and stay in our neighborhoods, we shouldn't have to pay more for that.</td>
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<tr>
<td>Cut it in half and work to get property assessments down to a level that we are not forced out of an otherwise nice city. Especially those of us who are long-term residents.</td>
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**CUT PROPERTY TAXES.**

**STOP sanctuary city practices**

Eliminate school funding for bi-lingual education & services
Decrease property taxes, my escrow account continues to climb year after year, my FIXED 30 year mortgage payment is $350-400 more a month than it was 6 years ago because of property tax increases!!

Decrease spending, adopts city homestead exemption as all other major Texas cities have

Do what you can to encourage more housing development in the urban core.

Fund more affordable housing and stop letting neighborhoods association control our housing agenda. Stop giving tax breaks to companies that pay minimum wage or treat their employees horribly (Toyota).

Gentrification is not the solution to housing issues. Apartment complexes built in low income areas that are not benefiting low income families (not affordable to those in low income housing) should not get tax breaks.

Get property assessments under control......ridiculous increases, and requires my times to fight

Get rid of the scooters downtown....really an eye sore

Stop being a sanctuary city....comply with the federal government

Housing affordability. You cannot FUND hat if we are talking about lowering taxes for homeowners. That is what we want. And we don’t want illegal aliens taking up housing at all, especially before citizens get housing.

STOP liberal progressive morally bankrupt programs that tax us to death!

I am a single public school teacher who can not find safe, affordable housing in or around SA on my income. That is a sad commentary on SA and on Texas, that public school employees can't afford housing unless it is a two income household, and how the state treats its teachers.

I am very concerned about neighborhoods becoming less cohesive, due to displacement of lower income people because of skyrocketing property taxes and gentrification as people move to San Antonio from other areas with a higher cost of living. I don't want to see people forced into affordable housing units out of their neighborhoods, I want to see us prioritize keeping people in their neighborhoods. Neighborhood cohesiveness is important for so many reasons!

I could care less about these services. Lower my fucking property taxes!!

I do hope that someone is interested in giving homeowners some kind of tax relief. City hall needs to go back to the basics and stop all of the special programs that are needless. First things first. It’s called priority. If we, as citizens, budgeted like the city does, we'd be bankrupt in 2 months.

I live in an area where we have nice streets with proper drainage, working street lights and streets that are paved and nice. I also own a lot in an area of town that I feel is neglected or not given much attention by the city. Overgrown lots, rundown houses and I understand those are homeowner issues but it is ridiculous in some areas and yet we have issues of streets in those areas that are in bad conditions. I live near connally middle school on the NW side and I can't tell you how many times silent sunrise has been paved and repaved.
Such a waste of money. Even 410 at times is done that way and there is nothing wrong with the road. maybe hire a more competent supervisor who oversees and approves this type of spending. We also need to address our high property taxes. I heard a visit SA speaker talk about how fiesta alone brings in $340 million dollars and we also have high tourism tax rates and great revenue from tourism. So why so heavy on the property taxes. As a citizen we fall for every person who promises to address the issue but that's all they do, address it and move on.

I recently purchased a home in Denver Heights that is primarily operated as a STR. I am a permitted owner. My next project will target the affordable housing crisis. I'm particularly focused on developing 25-50 500 sf units for clients in permanent supportive housing programs; SAHA voucher programs; VASH vouchers; or displaced individuals. I want to utilize HUD funding to develop the units & I will operate them. I will offer onsite space for programs such as case management; nutritional programs; counseling services; & community gardening.

The units will be constructed utilized hi-cube shipping containers or earthen construction materials. This project meets the HUD & CoSA high priority for reducing homelessness & providing affordable housing. Or...... I can focus on the ever increasing number of Bexar County foreclosed properties. Many of these require minimal renovations & can be available quicker for families.

Recently 80+ residents were displaced due to slumlord property management. SAHA had to accommodate those residents. I want to offer affordable housing that will be well maintained for residents to feel proud of where they live instead of living only where they can afford & accept being treated horribly.

I'm a grant writer by trade & am transitioning to property investment. I can definitely contribute to the gap in housing.

CoSA has to consider funding local, neighborhood investors instead of only targeting funds toward larger development corporations who only offer a percentage of their properties as affordable units.
Thank you,
gmurphy.properties@gmail.com

I see alot if abuse in the low income housing services. I would suggest unannounced visits to confirm who actually lives in some of these homes. Some are being rented out to other people or there are additional residents paying rent to the person receiving the benefit.

I think this was a very badly worded pole, written in a way to get answers the city wants to hear. Where are questions about cutting spending and REDUCING TAXES? Where are questions about subsidizing construction of condos downtown? Who is going to pay for all of this? How much longer can you simply raise property taxes on home owners? I am being taxed out of my home. Stop this irresponsible spending. Listen to the people.
i would like property taxes to stop increasing so much!!
I would like to see more abandoned buildings on Eastside be converted into affordable apartments. Also, we need jobs on this side of town. Like production or manufacturing companies. They could benefit from the cheap land that's available off of east Houston street, Walters, commerce and southeast loop 410. We need a mini medical center, a diabetes and wellness clinic, children's hospital, healthy restaurants, new playground equipment at our parks, reaping of parks to make more inviting to tourists, a walking trail at the park on Diane Street, a big shopping area like off of IH 35 & 1604. A Target store, a culinary college campus near Sam Houston HS, summer or skills training for autistic and special needs kids. More funding and schools for special needs kids. A drug treatment facility on the eastside.

I would like to see more community policing. The patrol officers are so short and abrasive. I can't blame them, they are stressed. The department needs MORE SAFE and more overall community policing throughout the city. Also as stated before San Antonio is slowly developing a housing issue. People cannot afford to live because of the growth of San Antonio city. The growing rent is a number of things. Too many taxes, only luxury apartments being built, only $300,000 houses being built. We need to make it easy for developers to make cheaper apartment and houses. Less red tape.

I'm outraged by year over year increase in appraised values. Steady or slightly decreased rates are not the problem. All houses are being appraised against recent sales. However, owners put extra time, money and effort into improving their home prior to listing it to maximize the sale price. Average homes in the same area are not in similar condition. There should be a cap on the max % increase in total property tax assessed.

I'm an educated 37 year old woman, with a full time job ($14.00/hr), no children (thankfully) and trying to find affordable housing is difficult. Difficult because the options that are available are limited. I don't want to be quarantined to an area that is uncomfortable.

Lately, I have seen many apts and condos go up in San Antonio, in the southtown, and downtown areas specifically. But these are not affordable for many residents of middle and lower class economic status. This does appear at all fair, there needs to be equal, safe, sound and appealing housing for all.

Lower budget.
Lower taxes.

Solve gentrification by fixing homestead tax valuations at purchase prices.

Lower city county and school property taxes. We are coming close to being taxed out of our homes!

Lower it so we can lower property taxes.

Lower property assessments and taxes

LOWER property taxes! It's outrageous how much the city raises them every single year!

Lower property taxes! Seniors are in trouble living here.

more affordable housing for older adults.
More funding for Affordable Housing!

No increase in City spending above the rate of the rate of increased property tax revenue. While the City grows, our property taxes continues to increase, which to the property tax payers means, WE RECEIVE NO TAX BENEFITS FROM CITY GROWTH!!! So it would seem pretty plain that City spending to promote growth IS NOT ANY HELP TO THE PROPERTY TAX PAYERS.

No section 8 housing in Stone Oak at all. We pay very high taxes to San Antonio for good quality schools. We waited 7 years to be able to buy a house in Fairway Bridge at Mountain Lodge. I do not want crime to increase and turn my neighborhood into a bad neighborhood.

No to subsidized housing on the far north side. I have lived on the not so good side of town. I worked hard and saved money to move to the nicer areas. Prime example of section 8 housing ruining good neighborhoods is the Churchill area off of Blanco. Do not let that happen to the far north side. We did not ask for a huge Via transit center up here. No one up here is going to use it. Now we have more homeless panhandlers than ever before.

Our property taxes are astronomical. Decrease spending everywhere and leave charity work to private organizations. It is not the job of my local government to steal my money under penalty of taking away my own property in order to fund their own pet projects and virtue signalling.

Pass a homestead exemption and focus on tax rate reduction.

People who live in, and long time business owners in areas of gentrification should not be pushed out by increased taxes. My house went from $80's to $220's seemingly overnight, I bought a house I could afford. If I wanted to pay taxes on at $200k+ house, I would've bought one. Tax new property owners at market rates, tax long term owners at rates that factor out the gentrification of the area

Please continue housing incentives for CoSA employees. Housing Policy incentive should stay funded for the whole FY, so no one can be left out in say, August. Increase Owner Occupied Rehab Program. Money runs out in December which leave owners without repairs to house until FY starts in October.

PLEASE do not increase our property or SAISD taxes

PLEASE DO SOMETHING ABOUT THE HOUSING CRISIS! Investors are snatching up all the properties (even mobile home parks), and driving the market up sky high. This increases everyone's taxes on top of making it impossible for more people to own their own homes. I couldn't buy the house I wanted. The previous owners of the home I bought paid less than $80,000 for it several years back. I bought it two years ago at $126,000. Now it's worth close to $140,000. Real estate shouldn't be jumping that high in such short periods of time. This is really bad, and I'm afraid there might come a day when I might not be able to keep my home if the taxes and HOA fees go too high.

Please do something about the ridiculous property taxes controlled by the county's seemingly biased value appraisals. At the rate of increase over the last 4 years of living in my home, our taxes will nearly double in the next 4 years. This is increasing far faster than the rate of inflation and income. We're soon to run everyone out of the city in lieu of west coast money.
Please quit raising our property taxes. We cannot afford the ever increasing property values. Start cutting the budget instead of increasing it. A lot of the thing I picked to increase I wouldn't have but you made me choose 3. Take care of our roads, and our vets.

Please, please control the continuing rising of our property value because even if you say no tax increase. We all know if you have the value, the taxes go up. You will have no one left in this city to pay taxes because we will all lose our homes.

Property taxes are insane in this city. Lower them, and replace them with increased sales taxes. This will make housing much more affordable for elderly residents and first time homebuyers.

Property taxes continue to escalate, way beyond any salary, social security, etc. increases, making it hard for many to continue to afford to maintain and continue to live in our homes. I really feel that there is an unfair burden put on homeowners, whereas sales taxes affect everyone with their choices.

Property taxes have increased to the point where a homeowner is being forced to sell. Gentrification in the so called lavaca district got out of control.

Quit taking more and more of our money through property taxes that make this city increasingly unaffordable. The only true role for government is public safety, infrastructure, and other public use categories, like transportation and parks/shared spaces. Rein in the budget (remember its our money, not yours) and that is how you make SA competitive, open for prosperity, and free to all who want to come here and contribute.

Reduce property tax rate and cap on appraisal to 1%. Appraisal should be done every 5-7 yrs. not yearly. Cut the spending and stop with the bonds. Reduce or freeze the utilities rates. Ty!

Residential (Bexar County) taxes are higher than they should be and are growing rapidly. I don't think facility (apartment and business) taxes are high enough. Established businesses and apartment owners should be responsible for a higher tax burden than the regular residents of San Antonio and surrounding areas.

SAHA Needs to work on encouraging more apartments to participate in the housing voucher program. The housing processes do not make sense. They talk about wanting more technology however they are still having us fill out applications by hand. Then take them the paperwork and they can’t even tell you how much the rent is going to be until you move into the apartment.

STOP the ridiculous inflation of property taxes! At this rate, many of us seniors will not be able to afford living in our own homes because of the outrageous property taxes.

The arbitrary increase in property taxes needs to be addressed. There is typically no factual basis behind tax increases for properties. I have asked why my home is being assessed at more than $20.00 a square foot than what homes are selling for in my area and was told they don't look at price per square foot. As a professional in the real estate industry this is shocking to me given price per square foot is how all valuations are established in the real estate market. If property taxes continue to arbitrarily increase it is going to cause major issues in the near future as residents' mortgage payment will increase due to the tax escrow. Cut spending on unnecessary projects and keep housing low. Low housing is part of why people are moving here and like our City. Low housing will encourage more people to keep moving hear and the tax revenue can be made up that way. I already know multiple business owners who have told me they are pulling out of SA due to the property taxes. We need these business owners.
The budget should consider the impact of UTSA downtown expansion and how that will affect surrounding neighborhoods with respect to gentrification and increased property taxes.

The budget should reflect the needs of the citizens regardless of which district they live. It should also reduce the City executive bonuses for just doing the job they got hired to perform. Most important is reducing property taxes so families can enjoy the fruits of their labor.

The housing situation MUST get better. It's not okay to let it be this unaffordable for everybody to live. Most of us are one emergency away from being homeless. There are more and more panhandlers and homeless people around than I ever remember growing up here. A combination of investment into more new affordable housing and laws to protect homeowners from excessive tax increases and vulture buyers who buy properties on a mass scale to flip and drive everybody's rents and home prices through the roof needs to be addressed.

Make single family homes a priority not expensive apt.

We need to find additional sources of funding to make this city great. Maybe a Bazos-like tax, that would tax profitable companies that pay their employees wages below the federal poverty line. We need public transportation desperately. We need affordable housing. These are not small asks and they are not going away without significant funding.

With all the new people that have come to San Antonio there needs to be affordable housing for everyone involved for the young and the old San Antonio should also have funding for remodeling the schools so the taxes are so ridiculous on the homes

You guys have got to lower our taxes on our homes. Make that your highest priority. My taxes are 66.38% up in 5 years. I don't want to get taxed out of my house!

(2) Animal Services

A survey of animals should be funded to determine number per household. number fixed. Where they came from, etc. A study should be funded to determine the number of surgeries necessary to end overpopulation. An inspection of ACS should be funded to determine how well it is being managed and what could be improved.

In my neighborhood, the owner of a cat allow it to roam. It come into my yard and scares birds. In the past I have owned cats and dogs. They were always kept in the house, in one case in a cage for it's own safety. People who allow their animals to roam are risking harm to the animal or persons.

Please help to educate and prevent the dog neglect and abuse.

ACS does an awesome job, but they need help!!! More resources to education and assist with spay/neuter. I have fostered for them, and it's overwhelming to see the number of animals that need fostering/adoption. San Antonio can do better!!!

Animal care services is drastically underfunded in particular the field division. They play a key public safety role that is completely ignored by the city. There are 1.5 million people in the city and if only half have pets ,we have a three quarter million pets even though most have more than one. And if 25 % of these animals roam the streets, then we have 187000
animals roaming our streets because pet owners are irresponsible and we need endorsement.

Animal Care Services needs a Director who sees that we have an animal welfare crisis. Strays, breeding, lax enforcement of laws and need to expedite serious consequences and fines for irresponsible pet owners!

Animal care services needs more resources. Too many loose dogs on the street. Instead of focusing on downtown there are other neighborhoods that need attention just look at the west side we are living in third world conditions.

Animal Care Services requested additional personnel added to their payroll, and they did not receive all of the requested funding. If you were able to afford paying a former city manager $500,00 with a yearly bonus, then you could of found the money to for more ACS Officers. At least they are doing the work that benefits all of San Antonio, and not just the wealthy.

Animal Care Services should work on educational opportunities such as teaching residents how to raise and keep backyard poultry to help feed their family and keep big population down, raise and keep small sized goats for milk and cheese production, and aquaponics classes. This should be done in conjunction with the support of the San Antonio Food Bank and be an endeavor that helps its citizens close food deserts in our city while helping our citizens contribute to their families. It’s time to rethink some of our animal ordinance regarding the keeping of small livestock that make less noise or mess than most medium and large sized dogs in the city.

Animal Care Services. We need more than one shelter

Animal Control Services in SA is a Joke. Major changes need to be made to further protect animals from abuse and to stop people who abuse animals from being allowed to own or have any contact with them.

Animal issues in San Antonio are outrageous. Punishment needs to be harsher for those that abuse/neglect their animals. Larger fines, hire more Animal Care services staff, more officers to patrol and enforce laws.

Can we please put a budget in place for ACS to get more Code Compliance officers on staff as it relates to animal laws? I am a board member/CTO for Texas Chihuahua Rescue and we pull about 250 dogs from ACS each year. We adopt many of our dogs up to Ontario, Canada. I have personally walked the shelters in both Toronto and Hamilton which are empty. They accomplished this by hiring college interns to write tickets to every home that wasn’t compliant with the laws (which we already have on the books) We need boots on the street to get out there and let it be known that San Antonio will enforce our spay/neuter/microchip laws or fines will be given. We can do this - other large cities have! What a great way to help out our college kids too!

Citizens should be educated on the negative effects on our land on water when people do not clean up pet waste. I couldn't figure out how to go back and change my answers-- this should have been fixed before survey sent out. Decrease funding for mutt mitts and require people to provide their own bags and dispose of bags.

Continue to fund animal prevention services that save money in the long term. Be aggressive about spay and neuter of all strays so that less strays will be produced in years to come with less civic cost.
Decrease spending for City Council. Increase funding for Animal Care Services. Give John Polly Center back to San Antonio Pets Alive!

Eight states have proven for each dollar spent on spay/neuter you save $3 - $4 in the long run. We need to make MANDATORY genetic testing w/ licenses to breed anything. Mandatory spay/neuter/chipping. With those funds we will have $ for AC to enforce the laws. All strays must get off the streets or at least be spay/neutered/vaccinated. Animal abuse is a sign of human abuse so take it seriously and laws to reflect that. Education is the key to all of this and community involvement. Seniors are a huge resource for volunteering.

Fund spay/neuter programs/ education program for responsible pet ownership/law enforcement training to learn about animal behavior and work with ACS to help enforce animal welfare laws and codes Chapter 5 codes

Fund survey to determine the number of unaltered animals and determine required spay and neuter programs necessary to fix them and start a program to achieve that.

Funding for a city-wide spay/neuter problem would help the stray animal population tremendously.

I am a veterinarian and am sick of the lack of responsibility from Animal Care Services. Every veterinary professional I know spends countless money and spends tons of time caring for animals that the city should be taking responsibility for. The culture of Animal Care Services is one of carelessness and there is no accountability to the public. If Animal Care Services would enforce their own laws the animals and people of San Antonio would be much better off. I read a post on Facebook recently where someone who lived in Austin said they would never live in San Antonio because of the stray pet problem. If this is how San Antonio wants to be perceived then I'm not sure I will stay in this city much longer.

I am appalled to know that animal care services has no xray machine. A city this large still does not have the proper equipment to care for the animals of our community. Need more spay and neuter facilities and education.

As one of the top 10 cities to live and visit we still are a kill city this is unacceptable. In our reasons to visit we should also include visit our KILL shelter and then go eat on the Riverwalk.

I missed the section where I wanted to suggest that ACS needs more funding and we need more community access to low cost spay neuter programs and education as to why it is important to help control the never ending homeless dog problem in San Antonio.

I moved to SA Denver heights a year ago from Puerto Rico. We lived in many 3rd world countries, and we never had such a bad experience with animals and their owners as I have in SA. The amount of backyard breeders, loose or roaming dogs, aggressive dogs, chained up dogs, and the list could go on! Even though there is mandatory micro chipping, I believe it should go even farther to require ACS to go by each residence in the city and do an actually count of the amount of animals, and require all owners to have their animals registered in a system.

I volunteer for a dog rescue, and I would love to see more funding spent into making San Antonio a no-kill city for animals that are at ACS.

I was unable to get the "drop and drag" to work on the first question. My #1 priority would be Animal Care Services.

I would really love to see a second or at least two more Animal Care Services Facility to help with the amount of homeless animals that are scattered all over San Antonio. Instead
of just 151 at least put one near 281 and another at 410 east near Converse to cover the left middle and right of San Antonio.

Last time I also voted to increase animal services funding and literally nothing was done about it despite it being at the top of the priority list from all citizen feedback. We need low cost spay/neuter and vet care, proactive community engagement and resources, a ban on the retail sale of cats and dogs, more officers to enforce violations and please stop the carriage horses downtown. There is no need for such reckless neglect with a growing and thriving downtown.

More effort to ensure the live release rate increases at animal care services. San Antonio can be the largest no kill city by working more cohesively with large partners such as San Antonio Pets Alive

Please help control the stray pet population and holding irresponsible people accountable for the mistreatment of their animals. Allowing people to treat and abuse animals in this matter will lead to an increase in the already problematic child abuse and domestic abuse in the city. The city may grow and prosper but no one will want to live and grow in a city where their leaders allow abuse in all forms to be taken lightly which leads to corruption within the system which we are seeing as guilty law enforcement etc are being caught.

Please increase ACS budget and focus on the field operations. More competitive salary for the officers to help with retention. San Antonio is continually growing and the need for more Officers is paramount. Look at the number of CODE officers compared to ACS. There is a huge need for additional officers for community policing and engagement with the community.

Please increase funding to help ACS with stray animals. There are thousands loose all over the city. Help protect animals from owner abuse and create laws to punish owner abuse. Create programs to gather food donations to provide the elderly and poor feed their animals.

Please increase services for animal spay/neuter and wellness checks at reasonable cost. Please recognize and encourage neighborhoods and individuals to form and maintain feral cat colonies by providing more low cost and free spay neuter services and education of the public.

Please encourage dog owners to be responsible for their pets thru billboard ads and other means.

Please increase the spay neuter program. You all have done a great job with the feral cats. I would like to see this happen for all animals who need it. It will save the city more money in the long run. The big picture.

Please look at the dire need our city has for the overpopulation of unwanted animals. A code compliance for mandatory spay/neuter as well as enforcing laws regarding back yard breeders and "pulga" sales would generate an incredible amount of revenue for our city!

Let's be progressive like our East Coast and Pacific Northwest is in their major cities.

Put funds towards prevention and enforcement:

Animal services - Spay/neuter etc - educate
The public needs education on birth control for themselves and their pets. Vets should be required by law to spay/neuter/microchip/vaccinate every animal. Only individuals with a breeding license (which should be very expensive and subject to massive regulation) should be able to bypass this process. It's a stain on San Antonio that pets
are put to death here everyday. San Antonio will never be respected or looked upon as a progressive city due to the massive animal overpopulation problem. The current solution of euthanizing helpless pets is unacceptable. Very third world. You will never be able to attract corporations to move here if this problem is not rectified.

Stronger Ordinances need to be passed For Animal Control and Animal Abuse In San Antonio. Animal Control Enforcement in SA is a joke as Cruelty Ordinances are generally NOT enforced and Abusers are allowed to go unpunished.

The city needs to take care of the poor animals who suffer because of stupid people who do not spade or neuter there animals.

More shelters!!!

The free-roaming owned pet population of San Antonio has increased, even after the "No Kill" campaign. I think more funding needs to be spent on education and enforcement of the current animal laws that are already on the books. There should be stricter laws on even owning a Companion Pet. The increase of the Stray animals and the free roaming animals on the street is a reflection of San Antonio citizens. It is sad, that with the increase in our residency, our tourism industry, and the world heritage designation of our missions, that a city like ours does not know how to treat its animals and cannot fix the problem. I would be glad to help in any way I can.

We cannot continue to turn a blind eye to animal neglect. Across the city, residents are illegally breeding more dogs for monetary gain. They are adding drastically adding numbers to local shelters. An aggressive education and enforcement campaign would curb much of this. Of course this takes funding. ACS should have a lot more funding to accomplish this mission. I’ve said this on many different forums. We will never be a world class city, a moniker thrown around easily, when we have such an awful record on animal rights and welfare.

We have been wasting our tax money on pathetic statues getting put him. When are we going to start caring more about the amount of strays and abused dogs and cats living in this city that just get ignored? It’s time to make that change!

We need an xray machine at animal care services. A city this large and spends millions of dollars still does not have the equipment to care for our animals.

need more spay/neuter facilities and education.

as one of the top 10 cities to live and visit we are still a KILL city.

so come live in san Antonio to watch our animals be KILLED then go visit the Riverwalk.

We need increased LOW COST spay and neuter services out in the community every day. The only way to get us out of this huge overpopulation of unwanted puppies and kittens and neglected adult dogs and cats.

The spay and neuter laws, leash laws and microchip laws need to be enforced day in and day out.

We need more funding and employees for are animal care/food/ shelter etc etc

We need to make San Antonio a no kill city.
While I believe that Pre-K 4 SA is a very successful program, I don't believe it should be funded through the city. When there are thousands of loose and/or abandoned dogs roaming the streets making it dangerous for residents to walk anywhere and the police don't have enough officers to respond to important calls, priorities on funding need to be re-examined. Pre-K does no good if the child is killed by an aggressive dog or by stray gunshots.

(3) Art and Culture

Please leave existing historical monuments where they are, or at least let citizens vote on their removal. Funds from the city should not be used to remove historical monuments without consent from citizens.

Please stop funding SA2020. It makes no sense and doesn't seem to serve any purpose for most nonprofits. Increase funding to San Antonio's nonprofit performing arts organizations, especially those dedicated to children.

Keep the downtown Mexican atmosphere instead of making it like all others.

More funding for La Villita and less competition from events against tenants

More money to Office of Historic Preservation for Enforcement Officers. There are not enough to enforce the rules for historic districts. These make our city special and need to be preserved.

(4) Childcare and Education

No more scooters! They are dangerous to everyone. Riders are not careful with pedestrians and speed. Pedestrians are no longer able to walk on sidewalks from the scooters littered everywhere.

More schools age programs should be available and affordable for families before and after school, holidays and summers.

sidewalks on every single street. summer programs like PREP=san antonio prefreshman engineering program. our children do not get enough exposure to higher learning. also quality child care

Thank you for your work in supporting our efforts to make our community better. I'm grateful for anything that you all can fo to increase access to funding for educational and career development among youth (especially middle school students).

There are too many uncoordinated efforts around the city that compete for public or private funding and the same entities that provide volunteer support for these efforts become stretched too thin to be effective. This is also reflected in the fact that this region has 17 separate ISD's that duplicate administrative services at the highest levels and the poorest ISD's remain the least served. I would recommend the ISD's combining their efforts to create central, north, south, east and west divisions and feed into community colleges in these different parts of the city.

Pre K SA
Our school districts need to be handling Head Start programs and Pre K for SA.

NOT city services

Address bullying, teen services (they are bored and dealing with physical changes and socialization changes. They need something to do to help them in the present while forging their future.) There are way too many seniors in the gray zone of too much income for full help and not enough for self reliance. citizens are paying in taxes for public schools while paying out of pocket for charter and private schools. That's double dipping.

I have more suggestions and ideas to be shared at a more opportune meeting.

Also, San Antonio needs to make it easier for the middle class to send their kids to pre-k using public education. I have so many friends who aren’t poor enough or diverse enough to send their kids to free pre-k. That’s pretty ridiculous, considering their other option is to keep on paying $900 a month for daycare.

An investment in Early Education Services, including ECI will prevent more expensive educational needs later in they school aged student, yet more often than not, children who are borderline delayed are not eligible for support that would give them the skills they need to be successful later. Thank you for caring for the future of our most vulnerable citizens in the birth to three programs.

as usual, you are wasting $, get rid of preK for SA it is a babysitting service. Flat tax should be used to pay school tax, it is crazy to have only property owners pay for schools. Revamp the administration in schools, also crazy to have a superintendent for every district, who came up with such a top-heavy admin. structure? most money goes to pay salaries of superintendents, makes no sense

Collaboration with school districts to give inner city kids access to good education and future good employment

College education more funding for the struggling families

Continue to invest in our youth and this must include migrant youth. They are an integral part of our community and they attend church with us. More community involvement to allow older neighborhoods to thrive once again. Safe parking downtown is an issue. The lack of sidewalks on DeZavala during a 2 year construction project is not acceptable.

Continuing funding for PreK4SA is very important. Also continuing ACES and becoming a trauma informed community and the new partnership with Communities in Schools for Opportunity Youth should remain top priorities. Lastly, continuing support for other Communities in Schools should be continued. Our youth are our future. Investments in the success of our youth is wise and necessary.

Fund education at levels

Funding for PreK 4 SA

Hire retired teachers during the summer to bridge struggling students so they don’t loose ground!

I run a STEM-based education foundation for middle & high schoolers primarily in disadvantaged San Antonio school districts, to encourage them to pursue space science careers. It is NASA funded ($2M start-up funds since July 2016). I would like to see more
City-funded STEM education initiatives, to fund partnerships with STEM nonprofits to assist schools in inspiring kids, especially minorities and girls, to pursue STEM based careers - for their own fulfillment & job attainment, but also to supply San Antonio’s economic development base with a well-educated workforce. www.wexfoundation.org

I’d like to see less money be given to developers. In all honesty, developing real estate currently happens primarily in areas of the city where those developments will already bring in money. They don't need the city to help them hedge their bets.

We should focus budget money on developing education (i.e., partnering with our universities) in San Antonio in STEM areas, as well as code programming. With the advantages that SA already has in lower home home prices and cost of living, we should take advantage and raise the education and preparation levels of our youth to actively compete with other cities. We should especially focus in areas that have been traditionally economically segregated.

Instead of, or at least, in addition to building multi-million dollar "senior centers", the City should build robot arena(s) so that our K-12 students have support in programs that will do more to engage them, encourage them to pursue a higher education, take, major, and work in STEM fields. We don't need more entertainment options (including sports). Far fewer people can make a living from sports than from STEM. STEM has the ability to provide many more jobs & industry for our city. Get smart, and support FIRST, BEST, GEAR, & VEX to start our students on a tech journey.

More programs for kids higher education is encouraged.

More programs for kids higher education is encouraged.

Much more school fundings

Please fund educational services!

Please increase funds for kids and young adults after school, summer and holiday programs. And affordable childcare for working city employees.

Unify the School Districts. I believe all areas would benefit from the cost savings and priorities of a single, well functioning system.

We need to make our city globally competitive by investing in early and higher education, workforce retraining, and small businesses. We need innovation, clean air & water and to prepare for shortages & climate change. We need green roofs & buildings (see Singapore). We need to invest in culture & language training and global exchange programs for youth & business. Our communities need to be green and sustainable with more open spaces, outdoor activities, green public spaces & bike trails. Our infrastructure & grid need to be updated & sustainable. We need more community gardens and green neighborhood improvement programs. We need to consider aging Baby Boomers, children, and people in need. We also need to invest in better public health, fitness, the gig economy, & future transportation like light & high-speed rail, biking, busing, self-driving cars and car sharing.

We need to make sure all school zone sign are bigger especially where middle schools and elementary schools are at.

Yes, as a San Antonio business owners... The number one challenge here that we face is job skills... too many are educated for only low-level work. That is unacceptable, we need
low and high-skill labor... we need to educate citizens, so they have the tools to make a better life for themselves should they choose. Underfunded schools... That is blazing unacceptable, a more educated citizen base in the city is a growing one that attracts more business and more jobs. It frankly allows us to hire!

<table>
<thead>
<tr>
<th>(5) City Council/Employees</th>
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<tr>
<td>city council and along with the mayor needs to have more open sessions and allow the people to help vote on topics that concern the community. many of these Representatives that they are voted into city council, are not residence of the district that they voted into. a special group of concerned citizens need to be organized as an oversight committee as for lack of leadership confidence of any of the Council members have a neutral lawyer for assistance in helping with impeachment if it is found at that any council member is not standing up to what they were elected to or help out the community</td>
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<tr>
<td>Balance Budget, STOP the hidden Taxes, and Growth of City government. Bond Issues are excessive. Remember that you all Work For and Respect the citizens</td>
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<tr>
<td>Better representation by our city council, less spending tax money for special interests groups outside of San Antonio.</td>
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<tr>
<td>City Council district gerrymandering should stop.</td>
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<td>City MUST increase their operating efficiencies. I see City crews standing around watching 1 person working. We don't need 6 supervisors and 1 worker, we need 6 workers and 1 supervisor. Way too TOP HEAVY. This is MY MONEY you are wasting.</td>
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<tr>
<td>City officials have been concealing the theft and misuse of tens of millions of dollars since 2006. They used tax dollars to defraud the 57th district and Federal courts to conceal their crimes. They held 4 years of illegal meetings when whistleblowers were banned to hide the crimes (2009 to 2013)</td>
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<td>see: <a href="http://www.castrogate.com">www.castrogate.com</a> for details</td>
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<tr>
<td>Civilians deserve a cost of living raise of 5% they have been given a 1% raise yet cost keeping escalating. Its time to take care of the mid managers in the city and not just focus on the lower level and executive team positions and where mid level manager don't have to quit to get a promotion and go work elsewhere. Also human resources should be broken up or revamp with the current times the city is losing lost of good employees but nothing is done to keep them. Neighborhoods should be move with Human Services and placed in the Alamo Dome where there are sufficient space and they can serve the community/public and where there is ample parking. Its time to make a change and put San Antonio First so when we drive down the streets we are not driving into pot holes, or when your driving down the street in broad day light you can see the street marking on the road and the lights actually work. San Antonio needs to be a clean City that attracts positive economic growth. Nobody wants to live in a City that is dirty. Clean has to starts with City Hall!</td>
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COSA needs to go on a major spending reduction. You have too much money and you continuously ask for more. You need to stop property tax rate and valuations escalating out of control. You are in positions of authority and power and can do this very quickly. If you care about your citizens then do it. Stop joining lobby groups. Stop the agenda 21 crap. Stop being a sanctuary city. Get your spending under control.

COSA should be a leader and live within budget. Stop the fear panic spreading you have in the medial outlets. Stop the Agenda 21 BS.

Donâ€™t pay city manager so much. Itâ€™s called public service...

Don't give away the store on the firefighters contract. Public pension and benefit costs cannot be allowed to devour the city budget.

Eliminate do little or do nothing positions within COSA Depts. To many positions created as favors to somebody instead of need.

for the 2020 budget, we need to have a cutback on city officials' salaries and property taxes.

How much funds are spent on City Council meals every session per year? Perhaps if they brought their lunch like every employee we could save a few thousand of dollars that could be allocated to any of the programs or provide refreshments at public meetings. Tax dollars are for the people not elected officials.

I have seen some roads with grass 24” tall by the sidewalks. Rey Ellison Rd. the city left some plants between the sidewalk and the road beautiful looking at the beginning but now there is so much weeds it looks trashy. Please don't forget to sweep our streets remember that "A CLEAN CITY IS A BETTER CITY"

I'd like to remind City Officials and employees to do the best for the Citizens of San Antonio who pay taxes and not special interests.

It should include funding for air pollution management programs and environmental education services, climate change damage management and control, and mass transit implementation plan for goal of 60% of all residents by 2122.

Lower your salaries and then ask yourself if you are doing the job for yourself (and family) or for the betterment of your neighbors.

Please donâ€™t give in to union demands. Firefighters need a decent retirement but not one that is better than other hard-working people.

Police and Fire overtime income should be capped or limited to availability to on the lower end of the pay scale.

Police and firefighters already have a sweet deal. Enough with focusing on ensuring pay and benefits.

Reduce the city manager salary, we are not getting what we are paying for not qualified for that pay

The city should consider hiring more people so that city departments are not running on a skeletal crew on a daily basis. This will improve morale, decrease turnover, and allow better service to San Antonio citizens.

City staff to help navigate legaleze would be great

Include city employees in the city budget making process
It would be really great if the City could form a Public Information/Outreach Team (1-2 persons) to answer questions about City gov while also combatting misinformation about what the City does and does not do.

Too often in public forums I hear â€œwell the City did this...â€ and the information is completely untrue.

At the same time, too often I've sent emails with a couple of questions to TCI/OMB staff only for them to go unanswered.

Knowledge is power, maybe the more people know the more they'll participate in municipal elections and make informed choices at the ballot box.

Let's do our best to avoid paying high income to some city employees. Focus on increase pay for the police, fire department, ems, 911.

Let's go to mediation and get the police and fire contracts done. I'm tired of them being an ongoing political issue. I understand they need to be affordable, but I am sure there is a fair compromise that can be reached.

Reduce number of upper-level city administrative employees, we have too many supervisors and too few workers.

Reduce the salaries of city legislators and representatives in order to put monies into the community that is San Antonio.

Settle the contract with SAFD. Be willing to give health benefits to their families.

Settle the Fire service contract dispute. Pay more attention to those the homeowners of this city.

Take care of our Firefighters!!!

The parks investments have been excellent, and I look very forward to further running/bicycle trails throughout the city.

On the other hand (and this is a much, much bigger issue), I take severe issue with how COSA assesses and collects fines and fees. From the impound lot (a pseudo governmental organization) tacking on outrageous fees to collect your car, to other shady, court-affiliated organizations (CATS, for example) imposing their own staggering steep penalties for arbitrary "infractions", as well as prominently displaying many religious figures and documents, these groups seem to have a leeway that COSA organizations do not, while being granted the authority to affect change on a ludicrous level.

The police dept has too much influence on elected officials, to the detriment of all other city departments. It is costing citizens more and more money. It should be illegal for their unions to have officials in their pockets. Our home values are skyrocketing, city departments need new computers and equipment, esp VITAL RECORDS. They need a much bigger building, more staff, new computers/mainframe improvement, everything! The city's birth certs and other important papers should have priority. These go back to the founding of San Antonio! Shorten hours at libraries--no need to open on Sundays. That is the least busy day at all branches. Pay city staff fairly for working under two departments--stop saying it's under "and other duties as needed". Also--thousands of
city employees are at "step 10" and min wage (which is great for other employees) is quickly catching up to their current wage. This must be addressed better than what is currently in place, which was just a way to stop wages for them from going up. thank you we have a new city manager and I strongly disagree with the cap that was placed on city manager terms an salary. keep in mind you get what you pay for. our previous city manager took a city that was not performing well and was a joke to other cities to a city that is used as an example of how a city can run, efficient with integrity and within a set budget

As a recent former employee at CoSA, I saw the immense amount of inefficiency that exists within the ranks. There are definitely a lot of great people doing great things, but the lack of accountability, discipline or capability within the HR rules is striking. This would be the single best thing this city could do -- eliminate waste and actually raise the pay of those who do their jobs and do them well. Also -- how come we don't have any recreation centers like every other city?

Bad city counsel members must go. Vote for members who do what their community asks, not your own agendas

City council districts shouldn't have their own planning and implementation budgets for things like sidewalks housing main street grants etc even if it's for pilot programs. These funds should be administered through the city manager and his departments like the rest of the city budget.

City council needs to allow citizens to vote on things before agreeing to them.

As a citizen I am tired of talk of parks, perks, salaries, diversity, immigration, etc....take care of the potholes, bad roads, lack of sidewalks, unmaintained sidewalks first.

Also, quit passing new laws/ordinances when you don't even enforce the ones on the books. Ch 5 - animal codes; police don't back them up. Police laws - they are so overworked they cannot respond or patrol enough now; need to hire more and better qualified mature candidates to combat the increase in crime in the city. The council keeps inviting more growth without taking care of the structure that will have to support that growth (buildings, roads, housing, law enforcement, etc.).

The council has begun to act as a fifedom rather than spokespeople for the public they serve. More decisions need to be run through the citizens, not just voted on by the councilmen/women.

Our area got google; 80% of the residents did not want it, are unhappy about it, lives were disrupted in various bad ways from its installation disruptions, unhappy they cut into yards/curbs/flowerbeds (sometimes twice), ruined the streets/paving, etc. The council did that - the citizens did not ask for it. I refuse to get Google now because of it. On top of that, its phone reps during the process were rude as hell. Our city council/city, left use with mere days warning of when it happened too; it was very unfair. We should have had a say in whether we wanted it or not.

City Council needs to do for the people not for each other
City Departments and leadership, elected and hired, should periodically scrub city programs and initiatives to ensure ineffective, inefficient and wasteful programs are eliminated. Measures of effectiveness must be established for all programs to help with this effort.

Cut city council pay!

Firemen should not have free insurance for themselves and families while active and then while retired. Everyone should pay their fair share

Great amounts of monies are spent each year in what is called "Reactive" measures at all levels and departments in City government. This can be stopped, if each Department adopts policy and procedures governing each department, but this does not happen. What happens is that if the media or public made an issue that somehow they find deficient, the City not only mitigates the issue, but they exaggerate in "resolving" the issue, sometimes they even go above of what it is required from the regulatory side. This does not benefit anyone. This is time for City officials at all levels to stop worrying about what the media/public thinks of them, and do what is right for the overall City and its budget.

Hello. I am a COSA employee and resident of SA. I am directly affected by budget. What I suggest is to offer new employees at certain positions a 72 hr pay period. Some adjustments could be made for benefits, but for the most part benefits would remain the same as a 80 hr employee. This would save some money for SA. Perhaps the same work pay period could be offered to current employees. I for one would be very interested in such an offer. There are employers that do offer such programs in Texas.

Hold city officials accountable for previous budget and Bond allocations. The past street, bike lane and parking Bond issue commitments are where???

Allocate a real city planner, with a long term vision, and the strength to stand up to developers, and require they contribute to infrastructure expense and property code guidelines.

Please, no more apartments!
We need residential property development with support for new schools.

Hold to the minimum finance, this is not a wealthy population and now it must fund for illegals.
Police and fire should pay for their own health insurance just like other occupations.

City operations should run 7 days a week, not 5. Accommodate the public, not the employees. City employees make large salaries and have a choice where they work.

I am sick and tired of being constantly bullied by the firefighter union who seemingly are okay with tapping more and more of the city budget. I love the SAFD and I'm grateful for all they do, but we have a host of serious issues like bridging the digital divide, keeping housing affordable, developing in a responsible way to not displace neighborhood residents, increasing third grade reading levels, increasing access to post-secondary opportunities, decreasing domestic violence rates, etc. These are the issues that impact our economic health. It's not fair or right that one special interest group can
I believe it is imperative that our city fund our first responders and realize the danger they put themselves in with respect to the level of crime and daily calls they field. It should be remembered the citizens are the ones calling for their help through the 911 system. If you look at the calls and compare the visual map of these calls as a citizen of San Antonio it is startling.

I believe we really need to get a fair contract for our fire fighters as soon as possible.

I feel strongly about the dispute between the SAPD and the COSA. The former city manager exaggerated information with regard to the number of officers providing protection for SA. As the spouse of a police officer, I have seen firsthand the effects of the lack of officers, primarily stress. The benefits they are fighting for do not even adequately compensate them for the work they do. These brave men and women deserve only the BEST and they shouldn't have to negotiate for benefits they deserve. Thank you for your time.

I fully support our police and firemen, but their costs are about 66 percent of our budget. That is too high, and the costs as a percentage of the budget keep rising. We are going to get to the point where we will not be able to keep our streets paved, and drainage projects accomplished.

I have seen the state and the city put up Landscaping but they never keep it up we need more Landscaping it makes our city look real pretty and the people of San Antonio will respect that resident 4 74 years.

I support our hardworking public safety personnel, but find it truly disheartening that the greed of their "representative" unions takes precedence over essential services San Antonio residents depend on, like safe, pedestrian-friendly streets and sidewalks that could prevent EMS calls in the first place. We shouldn't have to choose between supporting our firefighters and funding basic needs. Not contributing to the cost of healthcare for themselves or their dependents and threatening to take down anyone or anything in their way while nearly 20% of San Antonians struggle to make it over the poverty line is the definition of selfish.

I think city services could be expanded if there was MORE communication Inter departmental. From my experience, 1 hand doesn't know what the other hand is doing. I entity has something on the books to do, another department does something ie.....Our area was blacktopped ( very nice) about 2 months later another department came and tore up the area to put in new pipes, having to re-Cblacktop the area. That is a waste and abuse of taxpayers money. Those resources could have been used someplace else. CITY HALL is broken, severe lack of communication.

I welcome the opportunity to give feedback. However, rather than make budget the focus, I think it would be best to simply query about city services. I don't know that more money = better service in all cases, as this survey might suggest. I think, in general, that the city needs to do more to be transparent and responsive, particularly with regard to the results of 311 calls. I understand that an effort to do this is in process, but I have not seen results yet and this has been an issue for years. Also, I think the redesign of the 311SA app was a waste of money, but it will probably require more money to fix it.
Improve, make more efficient city government and make it a priority to save tax payers money and reduce taxes! Coordinate with county to eliminate overlapping services. Challenge city staff to find better, less expensive ways to execute their duties/services.

(6) Code Compliance

All RVs need to be removed from neighborhoods. Blocks to much view from potential emergency Burglaries, Home invasions.

Code enforcement is a joke. The city is littered with junk cars in driveways and on the streets. Code enforcement response times are slow and follow-up action is non-existent. Code enforcement received budget and manpower increases last budget. They either need to do their job or lose money and manpower 2020. And finally, enforcement of the fireworks ordinance is horrible!!

Our neighborhoods have turned into multi family homes. And that increases the amount of cars in driveways and parked on the curb. Also code compliance is not properly addressing care with expired tags. And cars are parked on the grass, Backyard etc.

Use more volunteer to assist the city for code compliant, animal control, neighborhood watch, etc.

How about getting code enforcement to be proactive for a change. Have you seen all of the bandit signs all over the city? You can't tell me that code enforcement officers don't just drive by these signs and ignore picking them up. And do something about the fireworks twice a year. There's a law prohibiting their use in our city limits.

More cleaning of dirty streets with lots of debris. Code enforcement needs to be stronger with code offenders such car salvage yards with broken down cars outside and parked outside of the yards.

Implement a new program to ticket homeowners for parking 1 to no cars on their driveways! Too many people clutter and tighten the width of neighborhood streets because they don't utilize their driveways enough.

you can tell Shannon the director to treat the code compliance contractors better by paying more money on the vacant lots because we have to pay for insurance, labor, dumping fees, brush fees, and we wont have to struggle to make a living we do all the hard work get stung by wasps, insects, work in the hot sun we are professionals and want to be treated as such

thank you Daniel Gomez jr your city of San Antonio code compliance contractor.

(7) Homelessness

I hope they realize that san Antonio needs A lot help for homeless and seniors.

Get these homeless people off our streets and neighborhoods. Pave our streets. Increase enrollment at police academy. Increase police presence in neighborhoods. Increase code compliance officers who will enforce the codes!! We have enough parks and so much
money going into improving and making more so stop, for awhile and put money towards safety!! Cant go to neighborhood park after dark anyway!!! Quit paying people in charge with such inflated salaries. Get back to basics!!

Homelessness in the downtown area is becoming a bigger issue. I work & soon to live downtown. From the constant panhandling to seeing them sleep & urinate on sidewalks, it's just unsightly and the odor is often unbearable. I am seeing less & less bike patrol. Please make this a priority. We don't want to become Austin.

Housing for the homeless is getting worst and not enough is being done to get them housing and free daily food vouchers would help and stop scammers and beggars off the street corners

PLEASE PLEASE PLEASE do something about the homeless problem! It is completely out of hand! I have homeless (drug addicted and prostitutes included) living in the allies on my street (in 78209)! They are belligerent, dangerous, and trash the neighborhood. Meanwhile my property taxes are going up up up! I refuse to buy a gun, but fear for my safety. Come on City!!! This is unacceptable and inexcusable!

Remove the homeless and panhandlers from downtown/river walk. Not good/safe for our tourist industry or locals living downtown.

Too many homeless sleeping all around the Vance Jackson/ Fredericksburg Rd areas. Some lots in this area are not well kept making this area trashy

We need to focus on the issues we have internally. We cannot be proud of our city if our homeless and animals are not being treated right. Other cities see this. And other people leave here knowing these issues are prominent here.

(8) Library Services

For a better use of the budget please consider doing an audit of how the money that is already in place is being misused, There is a ton of money that is wasted funding items that have no need. If the library made better use of their time there would be no need for increase. I work for a branch that has way more staff than it needs. if you look at bibliotech they work on a quarter of the staff. we honestly "work" maybe 50 percent of the 8 hours we are paid for

Why does the library have so many graphic books and not classic books to read?

If you want to take away library funding then force them closed on Sundays which is usually slow. Otherwise don't take away funding. They police and provide even though the city is awful at truly supporting them.

Whatever you do, libraries should always be funded. They are important community and knowledge centers.

(9) Neighborhood Improvements

Please for the CoSA to address the numerous illegal bandit signs that litter our beautiful city . Get rid of the sorry Code Enforcement Officers working West of S. General McMullen Dr. -they are slackers and do a very poor job by not addressing Code issues. Finally, please close down the District 5 Field Office the staff member that
operates the Collins Gardens office provides little to no services to the constituents of District 5, and she hardly ever in her office running personal errands, and always has a poor excuse for not providing services, condescending to the constituents.

Please get back to basics and keep our city clean, safe, and with good roads! Stop with Chic-fil-a drama, rainbow crosswalks, and political monument moves!

Rodgers Rd. needs re-striping. Hwy. 151 needs a better transition into east bound 1604.

Sand Volleyball Pit @ Arnold Park/Ramirez needs an update. Make it a sustainable floor material for people to enjoy not just one giant litter box. Also LIGHTS LIGHTS LIGHTS, itâ€™s too dark by the park area. Another HUGE problem is the speed on Zarzamora between Gillette and Military. We call it highway Zarzamora, car speeds up over 60++mph.

Sidewalks on schertz rd. Avenida primavera got "fixed" street looks worse. When sending crew to do improvements to street make sure is fixed not patch. Is a lot of money for a poor job. Come see it!

Sidewalks. We have 50+ years of deficiency to make up for. We also need to put some of our roads on a road diet, reducing lanes, widening walkways, and including travel for bicycles. This encourages exercise, which improves health, which encourages exercise, etc. McCullough, Main St, St. Mary's, San Pedro would all benefit from a heavy reallocation of vehicle travel.

Spend more on poorer parts of town. We need sidewalks and street repairs

Stone Oak area should not be a place for low income housing. It does not make sense to the affected tax payers. The residents of the area pay high prices and high taxes and therefore all the people of the area should be charged equally. It is not fair to those who work hard to foot the bill for low income housing.

Stop with all the closed door meetings. Quit with the pet projects. No more supporting illegals. Fix our darned streets. Start taking care of the neighborhoods you've annexed and raped for taxes, but yet ignore infrastructurally.

The city is not balanced geographically - too much saturation of medical buildings in the NE side, too many warehouses in the SE side, too many upper scale retail stores & restaurants in the northside and not enough middle scale retail stores & restaurants in the southside (near Brooks.) The west side needs more investment in the American Indian and Mexican cultural, arts, eateries & related small businesses. The east side needs more investment in services for the Black community, (small businesses - i.e., soul food restaurants, theaters w/minority talent and shows, bands (Jazz, etc.) The downtown area needs to renovate the beautiful old buildings and bring in investors to lease space for profitable businesses such as tech jobs or jobs in general. Bring in more restaurants for outdoor eateries to enjoy the tourist view like in Paris France, more bikes, more rentals, more trollies (24 hours a day) covering each street area downtown and less car and bus traffic equaling less pollution. Redistribute major sporting and concert events in venues outside of the downtown area and ATT - AND reduce the parking lot rates DOWNTOWN and Six Flags Fiesta to $5 or less a day - THIS ISN'T NEW YORK.

The city needs to stop bickering about Chick-Filet rich franchise owners and invest that time and energy towards improving real problems such as street dumping, trash,
poverty and violent crimes in San Antonio. I am beginning to think that the City Council members own Chick filet restaurants and maybe that is why they are spending all of this time plugging it in the media every five minutes. Now, also an issue at Trinity University too? Unbelievable. There are children being killed in our community every day, by their own biological parents. That is a Serious problem. Not Chicken.

The city needs to stop wasting money on things that do not benefit the community as a whole. Such as the Rainbow coloured cross walks. That is for a specific group, but does not represent the whole community. It divides the community. It does not make it any safer for anyone using a the cross walk. So why waste the extra money? There are far to many low income hand outs at tax payers expense. Yet they had tatoo's Cell Phones and other luxuries that they don't need. If they have money for those things then they can afford housing, clothing, and food. When the City of SA is going to spend money, they need to consider everyone not just specific groups. The City needs to fix the roads and sidewalks. The sidewalk in front of our house is to narrow and steep at the drive ways for the elderly a handy cap to use, so they are in the streets. In may location in our neighbourhood the sidewalks are not complete or there are none. So children walking to and from school walk in the streets. A lot of people park in the street as well. Some don't have a single vehicle in the drive way put have bbq pits and tables in the drive ways rather than the backyards. This also poses an additional danger to those who can not use the narrow, broken up, steep sidewalks. There are times at rush hours that you have to sit and wait for cars to pass because of the parked cars in the streets that could be in the driveways. People are just lazy and don't put the vehicles in the driveways like they should.

The land sale of 803 N Cherry (now known as 803 & 815 N Cherry) in 2014 was in breach of contract and invalid. That transaction must be reversed and the land restored to public ownership and use. Budget should be allocated for this remedy and the development of a public facility for the intended use of the donated property: namely the public enjoyment of and education surrounding the national landmark Hays Street Bridge, including bathroom facilities, parking, informational installation(s), and a preservation of the viewshed of the bridge and city skyline backdrop from the East looking West.

The main concern of us living in the east are the traffic jams that we have to suffer every day due to the train stopping over the road for up to 45 minutes on the rail crossing at Rittiman rd, we need a bridge over the tracks

The road striping is NOT reflective enough at night. Also, many street signs are weather-faded and impossible to read.

There are many properties that are vacant or run down, makes the city look bad and decreases property values.

There is too much trash sitting on the side of the roads as well as around schools and parks. Additionally, many businesses/landowners neglect their properties (overgrown and covered with trash/litter) which is an eyesore to the city/community. The city needs to make significant changes in order to address the trash/litter problem. San Antonio is a beautiful city and it needs to be taken care of. Unfortunately, the city is much more "trashier" than other cities that I have lived in and visited.
There needs to be an emphasis on street maintenance, infrastructure, and traffic signals, especially crosswalks and signs.

There needs to be EMS located at the fire station located on Bitters Rd. between Huebner and I604. It was removed because it was needed elsewhere (higher volume) area, however, when we needed it it took over 10 minutes for the firetruck to get to us and we almost lost our 16 year old daughter, as time was critical. By the grace of God she survived. The EMS unit that is closest to this area is from Jones Maltsberger and 410, I find this ridiculous!!! They tried to make me feel better by telling the men on the firetrucks are EMT's however our issue was transport. WE pay handsomely for our taxes and I was shocked to find out the nearest EMS station was that far away! This is not a want this is a Need!!!

Way too much trash on the streets. Too many litter bugs. Whereâ€™s the pride?! Worst Iâ€™ve ever seen except at the border!

We donâ€™t need any more schools to be built in the Alamo ranch area and anywhere near shanefield. We need the roads improved on Galm Rd and a traffic light on culebra and culebra way because of all the increased traffic. It would be nice to have easy access to I604 and 151 without having to get slowed down with school zones and heavy traffic. Even Alamo ranch pkwy get backed now. Most importantly, security should be increased in current schools to keep our children safe. (Metal detectors, one monitored entrance for guests, etc) I donâ€™t feel schools are safe especially since security measures arenâ€™t really there.

We need a public parking garage near the corner of S. Alamo and Caesar Chavez. Now that the Pearl developers have bought the SAISD lot, there is next to no parking to access La Villita, Magik Theatre, Hemisphere Park, or the strip of shops and restaurants on S. Alamo. People who do not live downtown are taking up parking meant for citizens living in King William and Lavaca neighborhoods, and it is becoming increasingly difficult for those with disabilities or small children to access these wonderful downtown areas. Might I suggest a garage to be built on the site of the old convention center lot? Thank you for reading.

Scooters are making San Antonio a not very fun place to be outdoors - or be at all. Just by looking at the SA311 app you can see how people feel about them - it is report after report of scooter litter. We can't walk dogs on the sidewalks without being plowed over by 20-somethings on scooters and drunk people on scooters in our OWN neighborhoods.

Start spending money fixing our community instead of bullying the people in our community. Get people out and moving and spending time at the library or on trails theyâ€™ve have more energy to mow their lawns or pick up their trash right.

The Hotwells area needs incentives for small businesses to come in and revitalize to make the most of the Mission Reach Trail and its draw to tourists. Coffee shops, small boutiques, cafes, etc.

The Southside has been denied the services of a police substation for far too long. It is rather obvious the city is short officers, and to expect the east and west substations to cover their territory, as well as the largest land District in SA, is in a word- ludicrous. Recent crime statistics show a rise in crime rates in one particular area; care to guess? Please stop with the excuses of "call volume" and lack of funding. Do your job and fix the problem. No more excuses! Make it happen!
To ensure it reflects the needs of all San Antonians not just pretty suburban areas.

I would love to see an emphasis on educating our youth and promoting more available options to keep them active and engaged in fun and healthy activities. I would love to see more education on providing better care for our animals in hopes of decreasing the abandoned and homeless population. I think we need more parks that cater to toddlers not just bigger kids, especially for moms who need affordable, free and safe places to take their children. We need more community engagement on neighborhood improvements and weeding out those who try and bring drugs, violence and cause problems among our citizens. We need better property tax reform and incentives to help those who are struggling to pay rent without them having to sacrifice their basic essential needs to provide for their families.

More funding for street drainage/ponding remediation in District 7, please.

More money for libraries, parks on the east side especially MLK Park, sidewalk, lighting, economic development.

My neighborhood has a school, a park, and a major bus line but it is not accessible... my daughter has flipped over in her wheelchair trying to drive on the sidewalks because the driveway areas are not accessible. She is not able to go to the school, the park or get to the bus without driving the whole way in the street!

Need drainage system installed for standing water in Eastman.

Need to see better care taken of streets, animal services need funding

People want to see their tax dollars used for what we need: fixing potholes, highways, putting street signs where needed, etc not using money for overpriced statues, using money for a nice north side and forget about everywhere else, etc

When we get charged with so much in taxes, fines, citations or fees and the streets in our city are messed up, a community is fighting for a stop/slow down sign, or even the firefighters are fighting for better equipment it makes people mad wondering where is all that money going?

Please consider adding funds to the noise abatement program for homes in the flight path of planes from the north runway. More planes equals more noise. If the airport is going to keep growing, something needs to be done.

Please fix

1) potholes
2) animal care services needs a new kitten building because there is an overflow of kittens
3) spay/neuter campaign
4) police officers on buses, we would love to ride the buses if we didn't have to see domestic violence or drug users who provoke fights with other riders.
5) library needs to have real books not just digital resources.
6) we need playgrounds at every park. Along with exercise equipment.
7) Parks need TREES. We go for shade not a concrete path.
Please focus on keeping residents safe with clean navigable streets and not what a political party wants you to do. Stop politicizing every decision you make to push an agenda. Focus the money we pay you on our basic needs.

Please fund streetlights for cluster mailboxes.

Please help fix our streets especially on the west side and help with the stray dog problem

Please put sidewalks on Judson and Toepperwein, Comanche Hill Park is 3 miles away from my house and I can’t safely walk to it due to the lack of sidewalks

Please share the budget with the poor the west side needs ur help. We want better schools better housing. We are human beans that deserve a quality life as well. Thank you

Rather than focusing on being innovated let's focus on things already here and improve on that. Why is it that the north sides have beautiful streets, sidewalks etc but the Southside is all rundown? Don't people in the Southside pay taxes as well?

Request to have our streets (southeast side/Pecan Valley - Rigsby Ave. area) maintenance added to the 2020 bond, please do not remove us like you did the previous bond. Thank you

Spend $ on NE Side improvements... Walzem /35/410. Get rid of those old trashy buildings by Cowboys and on Walzem. Get folks to Build a park with nice houses and add an HeB. But don’t add apt buildings. Fix the Walzem / train intersection thanks

Spend it on sidewalks and parks and recreation. We need sidewalks on Heath Circle Dr :-).

The city is improving but the quality of work of street maintenance that has been recently done is poor quality. Bringing in a experience construction surveyor/inspector that can oversee contracts would help. Not sure if there is a position already but if not that city would benefit from it. Jones Maltsberger St near the Walmart by 281 was recently redone and there is a drain popping out about 3 -5 inch higher than the street. It has been less than 5 years that street was done. Blanco road near Hildebrand also having maintenance issues not major, but it was just recently done which means the quality is lacking. 2 horizontal streets recently repaired 2 blocks south Basse rd and Blanco intersection are need more maintenance and was done not even 2 years ago, that area is residential, many elderly with scooter/walkers live there so any bump could brake the small engine of the medical scooters also effects wheel alignment on vehicle. The city needs to get a contract with our Firemen. We need more surveys of area streets to keep bad streets from becoming worse with no repair. Eisenhower going east from Glendora is very bad. By the railroad crossing is awful and going straight on this road there are potholes that are big! No one seems to notice this awful situation.

The District 5 staff especially the Chief of Staff-Teresa Myers and Dr. Hernandez,-policy Director, and Dora Galvan are just a waste of tax payers money-very poor service to the community/constituents of District 5.

There seems to be a limit of health food, farm to table options in San Antonio. We live near the Briggs golf course and are a military family. I am surprised that to get to a Whole Foods, Sprouts, Natural Grocers or a decent restaurant (i.e. Whiskey Cake) we have to drive over 25 miles. Can this be considered as your group is considering
options. Additionally, some of the public parks that we have visited are quite bare and missing swings, running tracks, picnic areas, libraries, etc.. Lastly, there seems to be homeless, intoxicated people in family areas panhandling on the street (Potranco, Culebra). Can the city create solutions to address this for their safety, the community and for our youth who may come across them? Thank You for reading this request.

We are in dire need of sidewalks in the Southside residential areas off of zarzamora and Wagner area. When it rain water sits and fills up along our curves and my driveway. No easement nor sidewalks. On zarzamora off of military drive, HEB side gets flooded all the time heavy down doors. Stop investing more on the Northside to draw businesses. Focus on the real neighborhoods that truly need improvement to beautify all of San antonio areas not only the Northside. Everything we here about improvements is always the Northside, stop patch other neighborhoods, fix it.

We got an update on Babcock road, but it was minimal at best, we didn't get the full treatment that the surrounding roads, Hausman and UTSA BLVD received. Why do we still not have connecting sidewalks from UTSA to the other side of 1604?

We have sidewalks in our neighborhood that were started over 15 years ago and never completed. Our children have to walk on the street where people speed through going 40-50 miles an hour even though itâ€™s not a main road. I live on trudell between West Ave and Vance Jackson. If someone could take the time to sit there and watch you could see how unsafe it is. It is especially unsafe at night since we do not have adequate lighting. I know our neighborhood can not be the only one like this.

We need a police substation for District 3. Enough excuses!

We need more sidewalks and more street lights around WW White and SE Military, also more police patrol. We seem to have a huge problem with the homeless people by IH 37 and SE Military. The traffic is also getting bad from the people getting off IH 37 and all trying to go west on Military or turning south onto Goliad.

We need more speed bumps in highly trafficked neighborhood streets.

We need SA to get active, letâ€™s improve our sidewalks (widen, repair) so people of all ages can get outside and walk, run, play safely.

Yes: I would like to see more funding made available to those neighborhoods who are located outside of Loop I 410. There should be less funding given to the inner city for improvements. It seems like the city keeps doing the same thing over and over. First they build and then they tear down and then build again. Make a decision and do it right the first time.

(10) Parks and Recreation

complete the connections for the salado greenbelt / trail from OP thru harberger thru ft. sam to the Southside trails.

If you get large acres of land make it into beautiful hiking and biking trails so we could ride a bike off the streets. San Antonio is too dangerous to encourage biking on streets. Too many animals being dumped or left to roam free. Tired of seeing dead pets and
strays on road side. No fenced yard no dog license and all pets spayed or neutered. Fix this first pet ownership has responsibilities attached. Pay off city debt before creating any more handouts. Good lord we pay enough taxes be responsible with our money it isn't yours and those that pay the most are seeing quality of neighborhoods going down.

In order to offset cost for parks involved with the Migratory Egrets and herons. Grants should be applied for in all areas to benefit conservation of habitats used by the Migratory Birds. Which includes 3 species listed as Species of Greatest Conservation Need in Texas Conservation Action plan. Little Blue Heron, Snowy Egret and tpwd protected species the TriColored Heron that nest at Brackenridge Park. To Include applying for TX License plate Grant program with species I shared information with to the Parks Dept. To be used for habitat conservation, education and outreach to increase tourism targeting the Birding community.

Long term thinking is needed. Protect and restore parks. Promote density. Craft policy to protect neighborhood character and affordability. Encourage development of urban, brownfield, infill lots. Discourage all green site development. Reduce VMTs. Reduce SOVs. Protect bikers and pedestrians and continue to develop and feed mass transit. Plan and fund the interconnectedness of SA to Austin. TRAINS. I35 is super dangerous. There's no time like today.

Maintain our green spaces! Don't let developers scrape the earth when building & encourage development of energy efficient buildings.

Please help make our city more beautiful and take care our parks and nature preserves.

Please improve disc golf parks with benches for the disabled golfers among us

Save our native trees and encourage trees in our massive parking lots. Need to fend off trend toward a dryer climate and keep from becoming a desert.

Spend more money and resources for Parks

Sustaining and improving SA's economic viability pivots most especially on conserving and optimizing our natural resource base. Without healthy, reliable, sustainable natural resources the economy cannot thrive. First things first.

The parks need some kind of sweep done every season. I can't walk my dog at any park without getting those spikey grass burrs (or stickers I think they are called too). It causes more harm for my dog if we dont catch it, if we do we go home, than the benefit of any exercise we could have gotten for hours of play in the park.

There is finally kayaking in San Antonio on the SA River! Now I don't have to go to Austin or San Marcos. I would love to see the company/companies who have river permits through the San Antonio River Authority be able to offer kayak trips on local lakes like Woodland Lake as well.

We need to build more parks and walking trails in neighborhood safety bumps to stop the cars from speeding through neighborhoods and sidewalks to keep our children safe6
I love the parks and trails, but recommend we stop extending paths, parks and trails. Seems like i high cost for maintenance (cleaning, cutting and policing). Believe we have enough.

Invest money in what makes tourists and residents explore and visit historic areas. Bring/ generate revenue by allowing people to see the beauty and creatives behind the city. Help give homeless people a safe place to stay. Fix the roads, and invest in wildlife and parks.

Can you please put tarps over outdoor swimming pools & playground equipment so the children can be better protected from the sun. Black Melanoma (skin cancer) is on the rise. Please don’t forget about the playground equipment in the schools.

Thank you

Do not ever make the mistake of paying so much for the City Manager again. Playgrounds need to be "canopied" if they are to be used during summer. Coverage should extend beyond play area to shelter against rain. Grandparents are often the caretakers and need protection from the elements.

Handicapped accessible park equipment and trails along I10 to connect to the nice central trails.

I believe we should restore the original paddle boats to Brackenridge Park. Restore water flow, and deepen the area around the little duck island.

I really do feel that we need to change the city’s conception about overall health. For instance for parks & recreation areas & fields...we need these to be pesticide free. We need to stop using poured in place material, shredded rubber tires & manufactured rubber in our parks & use more natural and organic resources. We also need to start eating more organic. Change all school menu's to add USDA certified organic foods & more fresh fruit and vegetables. Ban thermo paper receipts, plastic bags & styrofoam in grocery stores. Please have someone in the city do more research and help educate our city.

Here are some links...

http://stopcancerfund.org/pz-environmental-exposures/caution-children-at-play-on-potentially-toxic-surfaces/?fbclid=IwAR1-KW-CK_Mi2NhQcavU3CWx_T75IhA5Uy4gM5Z8jARQbGsGtq4w4fc_t_k

https://www.stonyfield.com/playfree/pesticides-and-playing-fields

https://www.facebook.com/165678121911/posts/10157144346986912/

https://saferchemicals.org/2014/05/26/styrene-and-styrofoam-101-2/

I visited Lima, Peru a few years ago. In particular, I stayed in the Miraflores district, which was one of the nicer areas. I walked around quite a bit to enjoy the scenery. One thing I noticed was all over town, there were mini-parks everywhere that held simple exercise equipment. Nothing fancy, or cost prohibitive... but 3, sometimes up to 5 machines of some sort where a person could briefly stop, and do some sort of exercise routine. Our city consists of far to many heavy, overweight and out of shape individuals. We need to work on a healthier city and in order the do that, the city needs to provide people with a healthier lifestyle. Build small urban exercise parks randomly throughout the city in trafficked areas.
I wish there was a huge park that bikes could have trails and get them off dangerous roads.

I would like the budget to focus on more sustainable development. I would like San Antonio to expand up rather than out, to decrease our footprint. I would encourage the development of more greenways and natural trails. I am really relieved that San Antonio has taken climate change seriously and is working to do its part!

I would like to see a community center that offers dance classes.

I would like to see the city do more to get kids out in nature and down to the new section of the San Antonio River.

I would really like to see a park as big as Pearsall on the North East side of San Antonio. There are only a select parks with a skatepark and things that accommodate to the youth on my side of town. I would especially like to see a nice skatepark built on the NE side because the one at Ladybird Johnson Park isn’t maintained, out of date, and not safe.

Need better parks on the southside of San Antonio.

Please build a real skatepark on the southeast side of town. the one at South side Lions that is called a skatepark is not a skatepark.

Please invest in green spaces. I have been witness to the massive destruction of the forest. Unbelievable! If someone watching? This will be terror cause of water scarcity, floods, and more. We need green spaces. Let's be cautious about how we take care of what is left.

Protecting & Preserving green space, open space, Natural Areas is key to improving the quality of San Antonians lives through cleaner air, better water quality, reducing stress, increasing physical activity and enjoyment/appreciation of nature.

Sustainability and health go hand-in-hand. We need to improve the health of this community and teach people how to eat well and exercise; how to create work and family balance. San Antonio leaders need to create policies that empower and benefit this community. There are too many perks given to businesses who don't pay enough taxes so then we don't have the money for parks, health and wellness programs, etc. Also, we need to stop cutting down trees to put up more businesses. Buildings are abandoned and businesses keep moving north. It's an unsustainable model. Give incentives to those who renovate and reuse and recycle old buildings and abandoned structures. More parks are needed and areas that should not be occupied by buildings.

We need to provide funds to preserve trees. Our park employees should have electric all-terrain vehicles for most of their duties. Clean air and green space should be a priority. Save more trees by not allowing businesses and the city to cut down old trees for parking and/or expanding streets. The planting of young trees does not replace our heritage oaks.

We would like to see more affordable property taxes, better upkeep of roads and lane striping (bike lanes too) and keep up the good work with the trails at the parks. They are getting longer and better connected. I use the parks and trails a lot and they are a great resource. I think more could be done for making San Antonio more cycling friendly. Also, we could use better accountability for CPS prices and city services pricing.
(11) Public Safety Services

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<thead>
<tr>
<th>1) child abuse</th>
<th>2) human trafficking</th>
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<tr>
<td>3) Senior programs/housing/nursing home</td>
<td>4) homeless/veterans</td>
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<td>5) gangs</td>
<td>6) parks with benches/children equipment to play</td>
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<td>7) police in neighborhoods not just at events</td>
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<td>8) EMS with more med degrees and/or experience</td>
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<td>9) Graffiti</td>
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<td>10) Streets</td>
<td>11) LOWER SPEED LIMITS, accidents with injuries are a money maker</td>
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continue with SAPD Academy classes until reaching the needed number of SAPD.

Increase street safety around schools

Move traffic enforcement budget for undercover sports cars & public surveillance cameras and put it towards the things I've detailed above.

Please invest in permanent signage and enforcement to stop scooters and other motorized vehicles from using the river walk paths.

Protected Bicycle Lanes.

Put Chic Fil A in the Airport!!!
Keep men out of the ladies restrooms,
Arm teachers in our kids classrooms

Terrible crimes in our lower income neighborhoods needs to be addressed immediately.
Programs for youths after school, and in the summer, break up the gangs, assist Child Protective Services, strong legal action against those who abuse children.

The city should require scooter companies to utilize geo fencing technology to keep scooters off the riverwalk and other prohibited areas. I am for scooters but only when used safely and in the appropriate places.

The parking on the streets is out of control. The speeding on the streets. The bumps and holes on the street out of control.

Using money WISELY. Don't tear up good sidewalks or streets when we have alot that are really bad and should be priorty.
We are losing our kids because of parent neglect, abuse and drugs, they are forced to quit school because they take care of a sibling or parent. Miss to many days they just quit, then have to pay to earn a GED they just become a statistics. Police, fire and ems are a must. More homeless drug's and mental illness on our streets more than ever.
LIGHTS on the play ground in the parks, the basketball courts are lifted as is baseball but what about you letting your child play at park it's open till 11pm but only for men because 8pm dark gotta go mom's kids. Animal safety, neglect and loose animals.
Please eliminate non productive items. Need to focus on programs that are producing a verifiable change for positive community safety.

Safety related areas/services should continue to be funded or increased funding. Fun stuff like events and programming can be fund-raised or receive grants.

Public service announcement/commercials on TV to educate motorists on being aware of motorcycles and bicycles on the road. Billboards around San Antonio clearly stating motorist must give bicyclist 3 feet.

Crime should be the top priority. I would like to feel safe in my home and around my neighborhood. Punish criminals. Build more jails if necessary.

Domestic violence is the only crime rate climbing. Please help SA citizens survive these situations

I am paying 500 dollars a month just to live in this city. I have never had kids and have to support these plus all the illegals coming in. I dont want my tax dollars wasted on paying for colleges for the poor or for parks. We have enough parks and people are scared to use them. they have built low income housing right next to OP, that just opens the door for more crime. I am afraid to go out there.

I have lived in the same home for 12 years but over the past 12 months have seen a significant increase in crime in our area to the point where I don’t feel safe anymore. It would be great to be able to let children play outside and spend time in our own yard without worry about theft, speeding cars down our cul de sac, and having my children subject to second hand cigarette smoke and marijuana smoke..... It’s a shame what this area is turning into and we need more police presence to keep us safe.

I want all sexual abusers, especially child abusers to be permanently removed to a life facility created for these people who won't or cannot stop sexual abuse of children. This should have been a top consideration as there are empty buildings all over San Antonio that can be used for this type of facility. These children are #1 top priority and are permanently damaged because of you. "YOU" let these sick people out (over and over again) to continue to hurt and abuse. ACT NOW!!

I would like to have more police patrolling the parks (Hardberger Park and Walker Ranch Park) I don’t always feel safe walking there

I would like to see a San Antonio Police Mounted Unit funded in the next budget. Mounted Units serve as an outstanding law enforcement resource in many areas like, crowd control, search and rescue, cadaver search and recovery, community policing, serving as ceremonial Ambassadors from the City of San Antonio to communities across The United States in parades and events. Their presence would also remind Citizens of our Texas History as a Western State. I would also like to see some financial support sent out to The San Antonio Police Athletic League (PAL), this is a program that could, and should, be vastly expanded on, the current situation with PAL is atrocious at best.

I would like to see some kind of program implementation where a community member can contact when you see people who appear drug addicted and hanging out at bus stops, corners, or under bridges. I have called SAPD and have been told it is up to the officer to take the person to a shelter and/or assist.
Illegal immigrants and attempted child abductions need to be addressed. Way too many instances and situations going on that I'm aware of. It's getting out of control.

Legalize marijuana and tax it. There is an enormous amount of wealth and opportunity that a city as progressive as San Antonio should be actively participating in. This will not only increase the value of San Antonio's land, but also dry up a major blackmarket industry, and give thousands of citizens the opportunity to become entrepreneurs. Thank you for coming to my TED Talk.

Less gasoline powered vehicles...that smoke is getting thicker

Need more policing of street speeding and running stoplights.

Please consider the year and nessity of bicyclist safety. There has been life lost and safety ignorance used in our development programs.

Please get the police to do something about vehicle break ins. It is an epidemic in all parts of the city. All the olive aem to do is to blame the victim! They ask why did you leave your suitcase in your car? Was there a charging cane coming out of your glove box?

Everyone I know has had their car broke into at least once. It is much less prevalent in other cities.

Safety #1

Seriously need to improve/enforce illegal parking, especially during night and morning hours and improve the 311 app. Also needing contact numbers to report illegally parked vehicles in designated no parking zones, especially in bicycle lanes!!!

The basic city responsibility is ensuring safety, through roads, police, EMS, and fire. All other services are secondary, so public safety should be funded first. Additionally, priority for services should go to our citizens who are here legally. (Just as voting is a right of a citizen!). If services are needed for others, seek private or federal funding!

Do not raise my taxes to pay for those who aren't using the proper methodology to enter this country.

We need more police officers on the street. Man power has been an issue for at least the last 35 years and the city isn't keeping up with attrition.

We need to do something about the crime in the Dellview area!

We need to fight gangs and crime rate by offering low income families and neighborhoods programs and opportunities that catch children at a young age. Get them involved and to keep them distracted from going down the wrong path. The crime rate is alarming and while SA is growing and becoming a competitor against the larger cities in TX it's also becoming known for the crime.

Homelessness is a huge issue. Especially in district 8. Have we looked at case studies from other cities/countries that have successfully tackled this instead of trying to come up with our own ideas?
I'd like to see more police presence patrolling in general. Whether it's on foot, bike, whatever. This helps to deter crimes and they can connect with individuals that look like they need help. It also gives them a chance to connect with the community to show they aren't bad guys and are a resource.

Lastly the road structure is awful and subsequently so are the drivers in this city. Something has to be done for better driver education and to teach drivers the ebb and flow of traffic. Use blinkers, look before you change lanes, left lanes are for passing other stay to the right, don't stop at a yield sign etc. these are basic road rules SA seems to have a hard time with. On top of that, highway interchanges are awful and dangerous the way they are utilized here. To have these two problems and a growing city that adds more drivers to already crowded roads, there's a big problem. Aggressive driving stems out of frustration with the poor driving.

(12) Senior/Youth Services

Focus on ALL citizens and cultures of the city.

Need to spend tax payer money for the good of all not just for low income or specific groups. It should benefit all the citizens of San Antonio.

STOP WASTING OUR MONEY ON HUGE BUSES. You see them in the medical center with many three people on them if that many. Small buses would cost less and work just as well.

There are many seniors who are worried about property taxes. They don't want to have to leave their homes.

There is a gap in the programming for adults in SA. My husband and I are in 2 different age groups (73, 55). Consequently, I am not allowed to participate with him at senior centers, but the programs offered at adult centers are too strenuous for him. It would be nice if spouses were able to accompany one another at the senior centers. As younger spouses, we really do not care about the free lunch program. We eat better at home, thank you.

There is a need for programs that directly effect our children and persons with disabilities.

There should be pilot programs to resolve the Homeless situation, drug addiction shelters, against LGBT, gender and domestic violence and sex education with access to birth control options for both men and women.

Need more free parking for seniors

make events reasonable affordable

TAKE OFF Sir charge from CPS for all events.

Should be applicable to the existing and older generations of SA; SA has and is still MX-AM----and/or minorities that live on a very limited budget...It needs to be mindful of not leaving folks behind.

... is it well known fact that city public service pays a large percentage Of monies
collected from customer revenue year after year towards our San Antonio Proposed annual budget.

As an old guy I have acquired two assets, two properties one within the city and one within Bexar county. I would like to suggest and I will want to see in the future more senior services established along the Hwy 1604 Bexar county boundaries as a result of the monies collected city public service revenue’s.

I would also did suggest that along with the degree professionals from all Boards involved perhaps you could invite IBM's Watson to pitch in his two cents worth...perhaps it could be a future Senior Service development.

Thank you for the invite.
respectively submitted,
jbFuentes district6, 05/15/19

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Do not forget about the seniors

Educating our youth to prepare them for financial independence is extremely important. I would like to see the city invest more into our youth to create a more prosperous future for our communities.

Equity in literacy is lacking in many areas of San Antonio. We need more outreach and programming assisting those struggling with getting a decent paying job. We need children to also be able to have access to high speed Internet in different areas of town.

Focus on the future of the citizens. Right now there are many many baby boomers and children 20 and younger.

They're the ones that have the most need.

I believe that seniors in San Antonio should be considered more when it comes to cost like school taxes and other increases. When you have work and retired on a fixed income your fixed income doesn't increase. And many seniors who are not retired vets here don't have extra income coming in. Medical cost are going up and no one seems to be concerned about those who have help this city progress.

I believe that the incentives for home improvements in district 5 are discriminating against the retired and older generation, in order to qualify, you have to have a small child living in the house. That is complete ludicrous since the majority of people are retired in certain neighborhoods.

If they don't stop charging seniors such high property taxes, they will have to move out of homes they paid for years ago and continue to maintain. It is the same as renting your home from the city now!

Our property taxes are so high a lot of elderly people are losing their homes because they can't pay the taxes. Taxes should be frozen or lowered for "homestead over 65". No one should have to lose their home because the city has such a high tax rate.

Also, there should be more transparent city spending. People should vote for the bigger ticket spending decisions. I suspect a lot of this money goes into individual's pockets instead of actually for things the city needs.

Please help people stay in their homes. Seniors need high quality food and calories. Taxes are high! Thanks
Please STOP over paying.. Examples: City managers, The Mayor, CEOs like Cps Energy & Saws. Help the kids. The Children's Shelter and other shelters are far more important. God Bless.

Programs for seniors need to a priority with the growth of the aging population. They need to be distinct from services for families and persons with disabilities. Economic security, job retraining, and affordable housing are going to be the biggest issues in the next 10 years. Existing senior activity sites can deliver the first two with appropriate funding and training.

also decrease funding for senior centers

(13) Social Safety Nets

all allocations need to require documentation from the various services of specifics of expenditures and that money has served the designated community.

Budget should be more people directed and less business directed. We have lots of businesses we need to concentrate now on making the place a good place to live in!

City Services must be equitable and fair across all areas of San Antonio.

Decrease funding to female focused programs that further divide the traditional nuclear family.

FOR: anything that improves the quality of life and that -keeps the uniqueness of San Antonio.-

AGAINST: anything that makes SA grow just for growth and jobs sake, without consideration for its current residents and the already obscenely high taxes.

I remember days when youth worked & families took on extra jobs over the summer to prevent shortages at home such as food, money for higher utility bills etc. Nowadays it's easier to rely on the Food Bank which was disgracefully emptied last summer. Everything now is too easy and therefore we'll see no improvements. The mom who wants to be a âstay at home momâ only has to go to WIC, a diaper bank, a city funded drug infested housing project, or a rental subsidizing organization but refuses to use birth control.... because everything is now a Freebie. In your decision making please encourage self sufficiency and what you do offer please make services available to more than 1 demographic. That one demographic is benefiting more from PreK for SA more than any other because the parents don't work to provide better for their families and why should they when the city and tax payers will do it.

Increase funding to poorer areas and decrease funding to wealthy areas of town.

Increase services overall

Increasing property taxes. Our state senators along with city council should be helping residents with property taxes increasing, especially for low income residents that can't afford paying more every year.

I've lived in SA my whole life. I want the elements that make it a top destination nationwide, to remain at the forefront. The plaza feel of Yanaguana is being
compromised adding restaurants, and pricey apartments, that the regular families that have enjoyed the park, can't afford. I understand the fine line between gentrification and stagnation, but the heart and soul of SA is the culture of family and close connections. We aren't doing ourselves any favors pandering to the $investments that are only about big profits, not big values. Taxing the little property owners for renting rooms, while offering HUGE tax incentives to resource guzzling Hotels, is wrong. Taxing the hell out of small business, knowing the incentives their corporate neighbors get over cocktails, is wrong. Letting one or two districts suffer high crime, right next door to wealthy districts, is wrong. We can do better at keeping all of our families prospering and secure.

No programs should be decreased, the city is growing quickly programs will need to be increased to provide a level of service to everyone..

Of concern to me is the mayor's aggressive moment and stance on zero emission policy, programs and efforts. I am also concerned with traffic congestion and tax increase.

Please provide additional funding for mental health programs

Please work towards a New Green Deal for San Antonio.

Preparing for a warming climate should be our number on priority

Public Safety personnel are important but their support just cannot consume our financial capability to run the city. There has to be a shared responsibility solution. Perhaps look at what DoD has done through Tricare as an option.

Reducing poverty needs to be a priority.

The city could play a big role in sequestration of carbon dioxide by promoting microbes in the soil. Check out a new company called Indigo Ag. Their methods could be adapted for horticulture as well and would fit nicely with a Climate Change agenda.

The city of San Antonio needs to get out of childcare financial assistance for education to colleges financial assistance for housing and basically just giving away everything to the people who are too lazy to get out and work for. If the city wants to start a work vocational program so people can get jobs and get off the handout dependency cycle that would be great.

The City should not fund San Antonio Garden Center and San Antonio Botanical Center renovations that are used for private functions. No money should be spent on facilities or programs that exclude people with disabilities.

We paid for a police station that has no access for people who have mobility limitations and cannot walk for blocks. Council offices should have access. Council activities should not be held art places that exclude people with disabilities.

Council meetings and every City-funded video or community access broadcast should include interpretation in American Sign Language and captioning.

There are big gaps in mental health services which needs to be addressed.
Increase funding. Yo

Increase sales taxes

It seems like nonprofit budgeting might have more of an impact if organizations were required to work together. I find there are so many nonprofits lacking in funding so they produce subpar or ineffective experiences. Furthermore, you have some organizations that are great at programming so they get great funding but have horrible marketing and don't reach the communities that they should/could to really make an impact. There tends to be amazing programs, but no one knows about it. I think part of the problem is finding those folks who have successfully benefited or completed programs and create an ambassador program for them to help advertise programming.

Keep budget balanced in Council districts as much as possible and budget according to need. Some areas, however, may be in higher need due to institutional neglect. COSA should assist with ACD's Promise Program.

Please keep a balanced budget

Portion the expenses to the most needy areas. We don’t know all the facts. We trust you to use discretion to spend wisely in the best interest of all citizens.

Share the budgets with the people and explain how each area would be affected by both increasing and decreasing the budget.

Deep outreach where all are represented.

The city should be installing solar light sources on every government owned building especially schools since it owns the power company it should be actively creating natural energy sources. The salaries being paid are not in accordance with the jobs they do if it were public sector and should be changed to reflect that meaning they should in most cases be lowered in the clerical and management and raised in the hazardous police officers, fire fighters and EMT's.

All neglected areas needs resources.

Use taxes for basic services.

As a veteran with a chronic illness, I use the VA health care system very frequently. I know the VA system is ultimately federally run and I'm not sure how the local SA government can address any issues, but the system at the Tejeda clinic and Audie Murphy hospitals are in dire need of an upgrade. For example, I have been trying to switch my primary care doctor and the only way to do it is via telephone. Any time I've made the call I only get recordings, or I get an operator who links me over to a recording. It is also almost impossible just to communicate via email, so calling on the phone is oftentimes the only way to communicate. Some people call you back, some don't. I could write more, but I think I've painted the picture.

As our city grows and the demand for services increase drastically. Management must revise their departments and minimize the amount of management positions and be more proactive in increasing personnel to accomplish the demand for services.
Thank you...

child (& all) sex abusers won't or cannot stop and should not be set free at any time. A permanent facility should be designated to house these people incarcerated for life.

There is an emergency need to hold our government accountable (and be prosecuted) for child abuse and human torture for allowing the children to be kidnapped from their parents at the border and held in cages, which needs more judges and officers who can process asylum immigrants at a faster pace without human abuse. (as expected within our constitution).

We need to support and care (financially, physically, and medically) for our foster children, veterans and seniors.

These problems keep me up at night and hurt my heart and the heart of decent people who are limited in their financial and physical ability to give more help. San Antonio is the Best City in the State and Texas is the best State in the USA, let's not go backward or fall short of the wonderful things and people who live here deserve.

City funded programs for its citizens is paramount with me and who I vote for in elections. Like I said Casa Verde is a good program but need more like that.
Replacing a roof is so costly seniors donâ€™t have an option sometimes n there goes the blue tarp. Programs to help young or old people replace their WW2 built home with financing would be so wonderful Some people just need a helping hand instead of increasing property value to increase property taxes Is sneaky n not acceptable
City should provide more direct funding to the Metro Health District

Education and children are the future, however, everyone will grow old and need some level of assistance

First, I don’t like the very limited SASPEAKUP questionnaire. The City has followed a very austere budget for the last 13 years. We need to rethink our budget. We've been following same game for years. We cut programs that support our people and give money to the wealthy. We use regressive taxes, and support increasing of land values so that city can say we don't raise taxes. But we obviously depend on BCAD raising home values. We give tax breaks to developers always, but can't find money to help people fix and keep their homes. We use code compliance to target the poor and elderly and keep putting more officers in inner city areas that are obviously needed for future development. Land speculators and developers are wanting the land and City supports this thru code compliance. Need more for social services, for arts and culture in low income communities, domestic violence and rape prevention, parks and rec, swimming pools open from morning to evening and for 6 months out of the year, more computers at library in neighborhoods that need it, internet for everyone, not just those who can afford it, trees, money for climate action work, and so much more.
Sadly, each year, city limits community participation. even this process is available to those who have computers, internet and the time to fill this out. But this survey is super lacking.

For:
Climate control
Safety for scooter s ( keep drivers from running over them /pedestrians from getting hit by them)
Affordable healthcare
Cite & release
Compassionate City

I was born and raised here and a legal resident but hate the fact that all my hard earned money is being used to help the people from other countries almost all speak Spanish and get all the help, I am disabled now due to Cancer but get very little help and only received 770.00 a month and pay most on housing and means of living and sad that they get more help than we do

I would like to know specifically the amount of resources in the 2020 budget. I would like to know where my property taxes go-SPECIFICALLY.

Thank you

I would like to see more attention to community need, especially in lower income areas as well as result-based spending on programs & projects.

I would like to see more money put into the Owner Occupied Rehabilitation program, but I think that money should be focused on rehabilitation and not demolition & reconstruction because the former will result in greater long-term home value and can in many cases be stacked with historic tax incentives; also, the latter is environmentally costly and has more limited prospects for long-term equity building

I would like to see public service and safety announcements/tv commercials about available public services. I would like to see organized LOCAL community events. Pets. Community gardens.

More ASL Sign Language Interpreters (for the Deaf) are needed for public events in and around town.

Need more childcare helping full time working parents

Need to lower upper management wage scale and raise lower worker pay scale to a livable amount.

Please, I would love for the city to go bag less. They create a poor environmental problem.

Please be more critical about how your $150k funds will be used to support military spouse employment. Turning it all over to an organization that will pay for spouses to get internships is not a fully vetted option. This organization (Hiring Our Heroes) loves to point out how San Antonio is its first Military Spouse Economic Empowerment Zone. Please consider: After more than a year, what measurable results have been accomplished? What local companies have made commitments to hire military spouses? Why did they fall so short of their first-year goal? It seems unwise to unilaterally give any organization money from our city budget without a more critical vetting.

Please fund the State of the Food System study and the Food Systems manager position called for in the SA Tomorrow Sustainability Plan. Expand the D3 Healthy Corner Stores pilot to more districts. Set aside funds to prepare sites and provide water hookups for incentivizing urban farming, as called for in the plan. Thank you.

San Antonio is an up and coming city that needs to continue to improve by making investments in our youth and people, particularly in disadvantaged communities. If we can continue to improve educational opportunities and outreach to disadvantaged communities the entire area will benefit with crime reduction and a strong workforce. Additionally, investments such as public transportation, roads, and bike lanes, will
increase employment opportunities for those with transportation needs, and give SA the infrastructure to compete in the economy of the future. Developments such as The Pearl, Tobin Center, and the linear parks have made an extraordinary, positive contribution to the status and livability of SA, and need to be balanced by new affordable housing.

The budget should focus on long term impacts and goals. Increasing quality of life, improving health and economic outcomes, reducing our impact on the environment while helping our community adapt to changing climate. The budget should have a climate lens.

Taking care of the people’s needs should be a first priority.

VIATRANS is NEVER mentioned either by VIA or the City when planning future upgrades, repairs, additions, changes, modifications or added funding.

(14) Streets and Infrastructure

Address Railroad crossing v. Street Traffic in the southside. This is in addition to the Zaramora Street/Bridge project.
Do more to stop fraud of the Assistant Programs.
Obtain ample supply of Narcotine(?) for drug user and vaccines for health issues
Outfit some Post Offices to assist with STATE DRIVER LICENSE issuance i.e. Renewal Only or Duplicates. (NO driving test). This would help alleviate the long lines at the Driver License offices.

Capital improvement projects should not have scopes similar to maintenance projects. These yearly budgets should cover maintenance of existing corridors; bonds should dream big and address larger problems. Also, we need to have a connected community to encourage exchange of ideas and culture. We need this through better infrastructure, messaging, and wide reaching programs.

Connectivity through complete sidewalks and separate, dedicated bike/scooter/skateboard/rollerskate/hooverboard lanes need to be a priority. It is shameful the previous generations neglected these, and contributed so greatly to the obesity epidemic in SA. So many people have made comments about this during block-walking time for the last two city council election cycles. They express fear in going out to exercise, because SA drivers do not know how to share the road, and the infrastructure is not where it needs to be to allow for pedestrian protections. We need to make it a priority so people can change their own futures.

Fix the parking at the airport

Fix the streets. Stop meddling in national politics. Don't act like a sanctuary city.
Enforce the cell phone law

Fix what the city is responsible for, i.e. Roads, Parks and public area. Stopped with the selective services to groups and service the community at large. NO MORE RAINBOW CROSSWALKS until every pothole is filled!!

I see a lot of waste and abuse of taxpayers money. The total lack of communication, interdepartmentally. IE. they blacktopped our area, it looked beautiful, about 2
months later they came through and tore up the streets to put in new pipes, causing them to have to RE-blacktop the area. Those resources could have been used much better, if people would just communicate.

I think the cost per bike rider of bike lanes is way too high. Its like we're building free golf courses. Everyone pays for the recreational benefit of a few.

I would like to see an emphasis on increasing safety and comfort of people walking and biking, vs. those driving. This includes prioritizing them in the ROW, sometimes at the expense of faster-moving cars. Get serious about Vision Zero.

Infrastructure, environment, and social services are, in my opinion, the most important budget items. Let's make sure we take care of our people (and animals!) and the buildings and land we all live on. I feel like those should be the city's priorities when making this year's budget.

Keep the increased spending level on streets, especially based on "equity lens" idea to improve those areas which have substandard streets.

This survey did not address educational needs very much. That is a problem in San Antonio. Unfortunately the school systems seem unable to do it alone. Pre K For SA is a good idea. Let's keep it going!

Keep working on our roads and sidewalks! My neighborhood, Oxbow needs curbs, sidewalks and street lights please. The front of the neighborhood has none, yet they are all public streets. Get er done!...:)

Please improve traffic flow. Please control apartments oversaturation.

Please update infrastructure for the future of this city. Plan for longer than just 5 years.

public transportation and pedestrian safety are really important!

Spend it wisely and make San Antonio a place that people want to move to as a leading innovative city, not a city that is 10-20 years behind others to adopt new technologies.

The city is very lacking in sidewalks and necessary crosswalks.

The city needs to put timelines with there goals and objectives. Things are proposed and not implemented swiftly. For example how long have we have discussing improving sidewalks. Create sidewalk maps to show up what is currently being worked on. In addition, we need to implement plans in one budget cycle. Also, how much does $100 million in street infrastructure take us? How many streets are being improved? is there a balance of total repair and partial repair? Are our monies used efficiently to help the most number of residents? What are the line items amounts in the $100 million?

The number one thing we need is bike and scooter Lanes

There have been visible changes in the last year. I hope it continues. Our future depends on continues infra structure projects and humanity programs.
We don't need to spend millions to re-model Alamo square. Fix the terrible roads first!

We need safe streets for cyclist and pedestrians. Connected bike networks help people get to the other programs and facilities offered. Kids should be able to bike to the library safely.

We need better infrastructure and attract more corporations to San Antonio.

Inter city streets need more help. City alley need to be paved.

NO funds to rename streets unless they are being changed back to traditional names. Find another way to honor people. Have you ever had to explain to visitors that Durango is now Cesar Chavez. They were here years ago and are trying to find a special place close by. I live downtown and have helped people find several places that are on renamed streets. The expense to businesses is uncalled for and a deterrent.

Repairing streets supporting police.

All the money being spent in the Medical Center for the individual brick laying, and all the plants. Concrete and fewer plants would still look good. And when you drive by a work area, only one or 2 are working, while others are just standing around.

When storm drains are put in, why are the manholes always RIGHT WHERE THE TIRES RUN OVER THEM. Put the manholes in the middle of the street, would be so much better on tires...and mark concrete lane dividers, with yellow paint. So people could really see them.

And we are the nations fifth largest city by population. We have so much history and we have so much culture that we do not use it to your advantage for inviting consumers and businesses. Our streets and our curb appeal is look like trash. We look like the poorest city in the world when you pass through it. We need to refresh it to give it to inviting look and maintain the landscaping in the appeal so that when people drive through it they have the wow perfect. Also consumers can come and stay in San Antonio and finish up all the majority of the stuff with the length of only two days. So for us being as hotel owners we do not get to capture the length of stay business as we need to to drive economy higher. We also don't get the benefit because all the hotels in downtown give majority of the revenue and there are multiple permits if you're breathing human being that you would get a permit and you would have a hotel up with in the nine month process. That should not be delegated accordingly. There should be a process like Austin or Dallas so that the economy can just Room is being added to the city. I moved here 10 years ago we had 400 hotels in the city we're up to 600 hotels now 12 years down the road. That averages approximately 20 hotels a year that you guys approve on permits. I don't see that being a successful way of bringing in revenue because all you're going to have it eventually Is abandoned buildings.

Any self aware, self respecting legal citizen of San Antonio should know that this city is growing and receiving more immigrants legal/illegal, and other citizens across the country. The amount of vehicles on the road will continue to increase and our
highways will need to stay ahead of that growing traffic to ensure the city can function for all traffic such as commercial, public, and personal. What is equally important is our police and law enforcement given the resources they require to perform their duties as sworn public servants of San Antonio.

As a cyclist outside urban core street care is of supreme importance

Bandera road is the worst. Is there any way to improve that road between 410/1604?

Bandera Road is unwalkable and over-crowded with cars. I think noise abatement is needed for nearby neighborhoods because of all the traffic noise and sirens

Bicycle lanes downtown. Thank you

BIKE FACILITIES ARE A MUST! PROTECTED BIKE LANES ARE A MUST!

Bike lane on N St Mary's needs to be a protected bike lane as it will just be used as an unloading zone for the many ride shares in that area if it doesn't have a curb. If people are unloading in the bike lane, it negates the purpose of creating a more safe space for cyclists to ride if they need to veer into traffic to avoid even temporarily parked cars.

Bike Lanes are very important to me I commute to downtown for work and the way I see it the better bike infrastructure is in place the less car congestion will be a problem. I ride down Broadway every day and the alternative "bike routes" down avenue b and down Alamo are not currently viable because of construction. The city needs bike Lanes to be able to facilitate promote a more active urban downtown experience.

Bikes decrease the number of cars in the road. Every dollar spent for bikes saves hundreds of dollars for car projects. Fund protected bike lanes!

Bridge on Graytown road is 90 years old and needs to be widen and repaired, it is close to Graytown and Pfeil Rd, Pfeil Toad needs potholes repaired, FYI, I was told that the district 3 council Mans office was looking into how to pay for the repairs, it would be less expensive to fix/ repair it than the cost of a lawsuit if the bridge fails, especially when the school buses cross it

Build protected bike lanes and people will come. Build a healthy city by providing protected bike lanes . Build a world class city by adding protected bike lanes like the Dutch do. We have so much to learn from them. Infrastructure and planning must start now in order for us to stay ahead of our city doubling in size in 20 years. If we wait for the growth it will be to late. Don't wait plan ahead.now!!!Lets get rid of car pollution and add bike parking and protected bike lanes. We need strong leadership to see this project to the end!!!!

Can you please help with the Fredericksburg traffic across Oak Farms Dairy? 3 issues:
1. I’ve reported multiple times (code department and city council office) the use of empty lot, slated for shopping center but never built, by Oak Farms where night vagrancy occurs but they continue to illegally park. The area draws illegal evening activity near a childcare center.
2. When the trailers stop on one lane going north, traffic backs up to the bridge
crossing. This makes for congestion that may lead to an accident.

3. The street is not wide enough to handle 2 lane traffic going both north and south plus 18-wheelers carrying milk. I appreciate small businesses such as Oak Farms but I think they have outgrown the street and vice-versa.

thank you

COSA money spent to install new restaurants in La Villita is a WASTE of money. Solve the parking problem, and a few new spaces on Nueva will not do it.

Let free enterprise decide if new restaurants are needed there. It will never be another Pearl!

Crosswalks needed on 6 lane highway. Subdivisions are popping up along with businesses but the infrastructure stays the same...more subdivisions and businesses bring more traffic...and safety is a concern, we've had 25 fatalities trying to cross roosevelt south of 410....the latest being January 25th 2019....and more than 3000 houses are coming up...

Dear City Manager, Employees and Staff, Please be aware of the thermal island effects high rises create. Learn why we got rid of deadly street medians that require continuous white and/or yellow paint to avoid lawsuits therefore replaced with the 1990â€™s left left turn lanes (continuous left left turn middle lane) to prevent stacking onto active lanes and an alternate emergency vehicle bypass. We forget that our city is too hot compounded with sun glare in the summer for certain activities such as bicycling. Read Colorado Attorneys online websites specializing on suing vehicle drivers and city for bicyclist hurt for bad road conditions, snow, potholes, faded painted lanes etc. Read about Testicular cancer agree and disagree information is like Tabasco companies defending their product. Include the now a major and dangerous spin off creating nuisance Haven for Hope in the Westside Map versus downtown map so the misinformed do not think the Westside is the source of highest police calls versus the source of the Haven for Hope noncompliant overflow. HUD stopped high density apartments that with time failed and sadly became dangerous in exchange for single home residential Philadelphia and others already did what we are just doing and because of human nature plus fear became dangerous. Stop destroying our Spanish colonial street grid system. Make traffic impact studies consider whole corridor not just subdivision lot or business to avoid Potranco mess. We are San Antonio a City others wanted to copy because of our low density grid street network non burdensome public transportation empty buses etc. But now if not careful, by increasing heights and densities, abridging response time through street designs, without emergency services proportional increase to respond is already making us a city not to emulate.Most of all be impartial warn citizens to be careful of what they ask for gentrification of here today gone tomorrow is real. Enough for now utilities resources land use plans vs community plans etc Thanks.

DEDICATED BIKE LANES ARE A MUST!!! THE CITY NEEDS TO STOP TREATING BIKE LANES AS AN AFTERTHOUGHT. BIKE INFRASTRUCTURE NEEDS TO BE A PRIORITY AND APPROPRIATELY BUDGETED FOR.

Don't take a vehicle lane out of Broadway. It is safer for cyclists when it had three lanes in each direction. The share lanes are not recognized by drivers from Newell to Third St. Don't make Broadway from Newell to Mulberry narrower.

Emphasis on creating quality pedestrian and biking environments. This also goes hand in hand with creating a quality urban design experience. Very few of the recent
infill development projects in the city have made this link. Although not a part of the budgeting process, we need better neighborhood development standards.

Equal access to infrastructure.

Try repaving around AT&T center every other year and use those funds for the rest of us.

every major park should have an adequate off-leash dog park for both small & large dogs (dogs are like children too many).

PROTECTED bike lanes should be mandatory in dense areas such as downtown & med ctr (even if its just a few streets, that allows respectable mobility - we can walk the rest).

Parking & vehicle accommodation issues in the downtown core need to be removed from the conversation. Replace it with efficient modes of alternative transportation (walk, bike, scoot, uber, park-n-rides).

Help VIA establish efficient bus service for downtown public transportation. Ex: A loop bus that solely goes down commerce & market st and ends at St. Pauls square & Centro Plaza and runs ever 5 minutes so people dont have to wait long. Same can be done for Broadway/Alamo corridor & Fred Rd/St Marys corridor (keep such routes short distance and efficient though)

Hope to have sidewalks on both sides of the street. Currently sidewalk construction funds only for one side of the 100 block of Riverdale Dr

House and apartment construction is outpacing the road, freeway and school capacity. It's been this way for a long time on the north side, so either 1604 needs to get another lane, or building permits should be slowed down. It's a little crazy that the frontage roads are wider than the freeway. People are driving down the shoulder of 1604 on a regular basis at rush hour to pass up traffic. Perhaps there should be incentives for people to buy and renovate houses inside 410. Fundamentally, I think the city should focus resources on what only government can do, not duplicate services that non-profits can provide.

I attend a church on 3338 Weir Avenue. The street on Weir can be dangerous at times do to fast moving cars and parking on the street. The light at the corner of Weir Ave and General McMullen can cause traffic to pile up on Weir Ave at times. It would be nice to have no parking on one side of the street and the light better synced with traffic flow.

I have lived in Green Springs Valley for 35 years. When I first bought my home it was in Bexar County. Later in the mid 1990's we were annexed into the City of San Antonio. At that time the City came right out and poured seal coat on our streets and there has not been anything done since. Our streets have ruts, rough to drive on, unsightly and effect the property values of our homes. We have all continuously asked for new pavement for our streets and have not had a satisfactory response. This is my number one priority and I can say the majority of the people in GSV feel the same way.
I Moved here from another state, have been here 3 years. Compared to other cities of similar size I can see that your infrastructure and public safety should be your major goals. I have driven on streets missing street signs, streets with no striping, making it difficult when crossing intersections, and turning left at major intersections. The lack of proper Street lightning increases the risk of car accidents and increases the risk of pedestrians being hit while crossing at night. Fredricksburg Street, Austin Hwy to name a few. Street signs located forward at intersections allows drivers to anticipate the major streets at intersection. Placing street names along side the traffic light at intersections would also help ID intersection streets before reaching intersection. Early, consistent and clearly marked freeway signs on freeways prevents traffic from making improper lane changes at last moment. You can’t see the Freeway sign painted on the road in heavy traffic.

Equally important is the housing development that is booming in San Antonio. Its appears with the growth SA is experiencing, better planning for housing development, in urban areas is crucial. Especially development in inner-city neighborhoods. Allowing developers to exploit precious land in neighborhoods that are land locked, can have adverse health effects on citizens living in those neighborhoods; more pollution, less access to merchants, they rely on. New housing development ultimately means more infrastructure support, and negatively impact public safety. Developers need to contribute to infrastructure support in areas they are impacting. ie. traffic lights, street lights, enlarge streets, sidewalks, adequate parking, open areas for park or recreational areas. Other states and cities already hold developers accountable to improvements to infrastructure of neighborhoods they are impacting. Its time San Antonio city leaders realize they are wasting tax payers money supporting housing developers.

I spoke on one of the on air program & was promised a call back on issue pertaining to needing a sidewalk on the street next to my house...rain water accumulates for a long time...kids have to walk on the street to cross to school...mosquitoes pose a big problem...I have tried for years to get some action but nothing is ever done...Going to call my councilwomen Shirley Gonzales tomorrow since it's raining now...

I would like Road diets on N. Main Ave between I-35 and Ashby and on S. Flores.

I would like to see a project for a right turn lane on Leslie road where it meets Braun road. I have lived in the Braunridge neighborhood for several years. The traffic has got much worse with all of the new neighborhoods popping up outside of 1604. Leslie road has become most of theirs favorite shortcut to get home. The traffic gets so bad that it backs up to our street (Rostock lane) and sometimes past that. When it does back up they cut through our neighborhood, many driving at unsafe speeds. We are currently in the process of applying for Traffic Calming. I believe a right turn lane added to the end of Leslie would reduce the congestion at the light by a significant amount, and reduce the amount of drivers going through our neighborhood.

I would really love to see this city work on using proper lighting around the city. For roadways and streets if not for anything else. The International Dark Sky Association has some information how to do that. Basically you are just using light fixtures that focus the lights in a downward direction rather than flooding everywhere. I do travel to work in the dark and I do notice how the lights do affect my driving. I think San Antonio could be one of the few leading city's in improving such lighting. This
lighting has been tried in another city with examples on the IDA website and the lighting looks awesome. The stars at night are big and bright but they are being lost in Texas (San Antonio) for sure. Would love to have better lights on our roadways for everyone. darksky.org

In town expressways Do Not need a Fast Lane for passing only!! Through traffic should be instructed to Merge Left to let Entry and Exit traffic use the right hand side lanes move smoothly. Keeps traffic moving!! Please concentrate on moving the traffic. Try to complete construction projects sooner. There are way more people stuck in traffic than there are at a park or on a hiking trail! We need to help the traffic flow. Ask drivers to be courteous and Use their turn signals!

Let's spend money on making our lanes bigger and roads better before adding more apartments everywhere. We already have too many cars for 1604!!

More connected and protected bicycle lanes. Sustainable infrastructures. Follow top progressive cities developments.

My vote will almost always go to the public official who supports expanding San Antonio's bicycle infrastructure.

No toll roads, more highway lanes, replaced out dated 4 leaf clover highway interchange, and install an upper level over I35 north, from 410 to north of 1604. Thank you

Our streets and infrastructure are undoubtedly the most important issues facing our city

Please address the issue of safety on the roads for cyclists: build protected infrastructure that connects to our greenway system. And please address the issue of dangerous and/or stray animals. Prohibit breeder dogs from being sold in the city. There are plenty of animals already.

Please! repave and Clearly mark the lanes and Replace OLD street signs! Tourist must have a hard time getting around town Wondering What street am I on? And What lane am I supposed to be in ?? Cause lots of the residents wonder too.

San Antonio should take the lead with future urban technologies. A public/private partnership could put SATX on the leading edge of tech, save money and reduce pollution and lead towards the enhancement of STEM education and create more high paying technological jobs within the city. Give significant tax breaks to companies who invest in these programs. Push the Federal government for increased funding to support these ideas as SATX would be the test bed city. Idea 1 below.

City should take the lead in innovation by coordinating with companies such as Amazon, Google, Tesla etc and create driverless car systems and networks. Start small in new subsidized neighborhoods the begin testing and slowly growing the system. People would use the automated cars initially within designated zones. They would have uber/lyft pickup services, public transport or their own vehicles in designated high security areas. Use the driverless cars/pods within the zone or to a transport node. The driverless pods could be networked through quantum computing and AI to calculate travel times, make pickup requests at your front door. Not having drivers would decrease accidents lowering emergency service, health costs and insurance. eliminate DUI's. reduce/eliminate pollution. Productivity could
increase by reduced transit times and work could be done while traveling within pods.

Eventually an increasing number of zones would be created and eventually interlinked until the entire city was a networked driverless hub. Many of the pods could be "public". You could create several classes with varying options at increasing monthly/yearly costs and payment plans. This would reduce the number of vehicles from the street. City officials, first responders and such could have dedicated pods. Privately owned pods could also be an option.

Next effort could involve an effort to create more below level buildings and housing. Transit nodes could interlink all of the buildings underground for walking or possible ringed underground tram systems for longer distances. These "deeper" structures could protect from bad weather, provide more protection for IT and communications, provide more safety features such as more exits for more floors. Air conditioning and heating costs could be significantly reduced as it costs less to maintain the "climate" as the temps are more stable underground. End result could be more green space above ground and less tall structures blocking scenic views and skylines.

If you are looking for more ideas, more in-depth explanations I can be reached at stephan@execs.com

The City is becoming a total car park. The City and County spend huge amounts to subsidize cars, chasing a false "development" and "business" idea which is really nothing more than favoring corporate interests over ordinary people. The publicly provided infrastructure for suburban development is taking the wrong direction with its developer and corporate orientation.

Too much emphasis is placed on tourism yet infrastructure continues to crumble. Tourism is important, but when tourist visits a city that can not maintain its streets and sidewalks, it is a poor reflection on how the present mayor, city council and city manager have failed its citizens.

We need to begin making consistent, long-term investments into the technology infrastructure of our city. To start, all of our citizens, especially those in the historically economically depressed zip codes, should have access to broadband services and various training programs on how to use that access to their growth/advantage.

What are the plans for water for increasing population and businesses. Is our only source the Aquafer? We don't often hear about sources for getting water into the increase growth of the city.

Why do you take so much of my money and give back so very little? - Stop the give-aways. - Focus on things for all; roads, parks, infrastructure.

Widen Prue Road to continuous four lanes from Hebiner to Bandara.

Widen Prue Road to four lanes all the way from Hausman to Bandara.
Widen the highways and deal with traffic congestion resulting in overcrowded roadways. Deny construction of new homes that are destroying our landscape and green areas. We’re losing too much land and resources to money-hungry developers.

Would love to see more dedicated bike lanes. And even actual barriers, not just paint, to separate the car and bike lanes.

Would love to see sidewalks and speed humps in the roads surrounding Denman Park. Also protected bike lanes in the Med Center and the major arteries in and out of the Med Ctr.

District 7 needs sidewalks

(15) Transportation

Free motorcycle parking around the city would increase riders which can help reduce congestion, lower emissions and only requires a small area of designated parking.

It is illogical to have gasoline driven all-terrain vehicles used by park maintenance workers in our city parks. There should be electric all-terrain vehicles available for light maintenance. Gasoline vehicles pollute the air that our parks are promoting as cleaner air.

It was not good to turn away the bid for the RNC Convention. San Antonio could have profited millions of dollars.

Using taxpayer money to move the Christmas Tree from the Alamo Plaza to Travis Park was very unwise.

Chick fil A needs to be opened at the San Antonio Intl Airport.

A viable public transit system would benefit the city.

Leave the Alamo & Cenotaph the way it is. The Re-Imagine project is not a good idea.

Thank you for listening & opening up the survey to San Antonioans.

Let's focus on providing core municipal services (public safety, transportation, etc.) and divert some percentage of funds after that to build up a rainy day fund.

More support for VIA

There are bus stops that have a seat the size of a stool attached to a pole. No shade. It would be more humane to have a bench with some shade or cover for people needing to ride the bus. The message is clearly if you have to ride the bus your safety is of no concern. It’s sad to see seniors, single mothers & people obviously dressed for work standing out in the heat or bad weather waiting on the bus. You charge us all plenty of property tax not to have this going on.
San Antonio Fire Department can downsize their vehicles like the City of South Bend, Indiana did. We need more buses!

As a growing city, our top priority should be Light Rail Transit. Public Transit is the future.

Considering the significant growth San Antonio has experienced investing in a citywide plan for rail/metro transportation needs to be addressed to alleviate traffic concerns. The city is decades behind other cities of its size. Also, giving the rise of the cost of living there are communities and constituents in SA that can benefit from a home remodeling program based on income qualification and generational ties to their community; this program could address displacement and in impacted areas.

Continue toward fast, easy-to-access public transportation. Our buses are getting better, but they still get stuck in traffic too. A rail system along major corridors would be ideal, and would enable people all over the city to live with owning just one vehicle (or none!). This would be financially advantageous to everyone, and would be good for the environment.

How about limiting development and uncontrolled growth until proper impact fees are paid into our transportation system or the lack of it!!

But I guess we are ok with developers making more money in their bank accounts???? At the expense of our environment and community. Our leadership doesn’t seem concerned! How many development plans/permits were rejected? How many impact fees were added???

I am appalled at the poor state of public transportation and the corruption in VIA. I was asked to be a Trustee on the VIA Board of Trustees, but then never contacted when it was learned I was critical of San Antonio's public transportation system. Apparently, according to someone in VIA the CEO Jeff Arndt did not want critics on the Board. Shameful.

I am tired of hearing about cyclist being hit by cars. I don't think Vision Zero is doing anything useful. There so much fighting right now too with the CAAP plan. I want to see more efforts put into VIA so that they too can have dedicated bus lanes. I also think that the stigma around affordable housing is awful. We need more housing that people can afford to live in.

I hope that whatever is decided in the days to come that the budget is considered with these virtues in mind fairness, justice and value. In the end they are not just virtues but perspectives. I am a cycling advocate and I am concerned for the well being and safety of everyone I know that not only rides a bicycle but uses other local means to get around the city. Please I implore you to decided fairly and justly for it is our future at hand and for the next generations to come. Thank you.

I support the adoption and implementation of the City's Climate Action and Adaptation Plan, Vision Zero related efforts, implementation of the City’s 2011 Bike Master Plan, and additional funding to increase frequency on key transit corridors throughout the City.

I think that improving public transit opportunities and safe bike lanes or greenways would drastically improve this city, from health benefits of biking to decreasing emissions and congestion for everyone. Look to the examples of Denver and the Washington DC Metro systems, DC has slowly built up the rail system from the
suburbs to Downtown, now is working on connecting the outlying communities. I would happily live a car free lifestyle here if I could, but currently it would be very difficult since I live and work on the south side of the city.

I want lower taxes like everyone else, but the idea of reducing city taxes is not a good trade. The small amount I would save as a homeowner becomes a huge, multi-million reduction in city funding. Not a good idea.

Also, a higher priority needs to be given to bicycles and alternate mobility. I hate to say public transportation because that just becomes more money for buses, which is not necessarily the answer. But more thought and funding needs to go into alternative forms of transportation.

I wish San Antonio had light rail to make going downtown easier.

I'd like to see a priority on public transportation over individual cars. Thank you!

Improve public transportation immediately. Add rail

Light rail or other fast, not bus, mass transit is desperately needed for our large growing city. I know it hasn't passed voting before. Salt Lake City had a similar voter issue but they got it done anyway and has proved a major success.

THE VIA BUS SYSTEM NEEDS TO UPGRADE BUS SERVICE SCHEDULES WAITING AN HOUR FOR A BUS IS VERY OUTDATED

Transportation and education are critical. If the city truly grows another 1.1 million in the next 20 years we've got to solve the transportation issues in town. More access to public transit is needed to reduce commute times and pollution. Focus on areas outside of downtown. Not every millennial or retirey can afford to live in a downtown loft. Don't forget about people around 1604 as well. Help them come into town for work on public transit (rail, or other solution) and that will greatly reduce traffic.

More public programs for students to understand college options. Start the process earlier in high school. Expand cafe college so the focus grows beyond students and effects parents as well. I teach at the college level and constantly have students share that they are not informed about college options, have help to apply, understand payment options, etc.

Transportation should be listed in the first question, ranking services. I will not choose between fire, police, ems, other public safety services.

Not quite a fair survey, but a start.

We need more buses going directly to town.

We need to include more transportation for the senior population as well as for our disabled population. VIA Trans is great, but just doesn't have enough scheduling options for those that have to rely on them.

WE NEED TO REDUCE CONGESTION ON 410 ON NE SIDE AND I35 AND 1604!!!!!
<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
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<tbody>
<tr>
<td>When is San Antonio getting metro transit</td>
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<td>Are we looking into a Subway system for Downtown?</td>
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<td><strong>(16) Miscellaneous</strong></td>
<td>What a tough job you have stretching the budget and discerning the give and take. Mis respetos.</td>
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<td>When asking about budget increases and decreases, it’s be helpful to see the pie chart of current expenditures at the Same time</td>
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<td>When is the budget taking place</td>
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<td>Where would I locate information about district/city budgets and what all is considered when determining budgets?</td>
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<td>Why not just reduce all taxes for everyone. reduce the total amount spent and live within the means.</td>
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<td>We need to invest in the CAAP plan for future generations, or nothing else will matter.</td>
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<td></td>
<td>Why was there not an option for prioritizing health services? There needs to be more funding for mental health and counseling opportunities in this county. As counseling student here in San Antonio, study the demographics of mental health availability to those who need mental health care. This county is sorely behind other Texas counties. Those with mental illness are not going to go away. Address the issues now.</td>
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<td>With more timely information regularly made available, citizens would feel more a part of their city -- a great city.</td>
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<td>Work towards LEGALIZING MARIJUANA, STOP wasting police and court resources with any arrests and trials for marijuana. THC Cannabis needs to be available to treat arthritis, fibromyalgia, cancer, chronic pain AND recreationally. ALCOHOL is dangerous. NO ONE overdoses from marijuana.</td>
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<td>Would like equitable distribution of money based on the needs of each district.</td>
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<td>You need to address climate change and programs that address city efforts to mitigate its effects.</td>
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<td>Recommend tax incentives\rebates\ purchase programs that would allow for transition from fossil fuels to electric</td>
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<td></td>
<td>1) cars</td>
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<td>2) lawn mowers</td>
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<td>3) solar panels for homes</td>
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<td>4) flex work for employees that want to use public transport, but cant due to the long commute to work by using it.</td>
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<td>5) new home construction to be green and not use materials that impact environment.</td>
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<td>Promote Rammed Earth Construction. Roof water collection, solar panels on all city building(6).</td>
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<td>You want our input, but you end up doing what you want and using our tax dollars for too many minority projects.</td>
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<td>Zero money for climate change programs.</td>
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<td>Eliminate Public Sector unionization</td>
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<td>I do not want to pay for first responder benefits, nor do I want to my tax dollars to go to such a pitiful school system, SAISD.</td>
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<td>Lower taxes</td>
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<td>more emphasis on city residents and their needs rather than those measures that influence visitors. Encourage hotels, restaurants in the downtown, riverwalk area to offer discounts for residents that ordinarily no longer visit the downtown area because of the overpriced goods. It would be nice to spend a weekend at the St. Anthony Hotel for example, and re-acquaint with our city.</td>
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