### YOUR NAME

Address City, State, Zip, Phone Number, Email Address, Optional LinkedIn Customized URL

<u>SUMMARY OF QUALIFICATIONS</u> (list 3-5 strengths, certifications, languages, software, other relevant skills that align with position-use #,\$,%, time)

- Fluent in Spanish (reading, writing, speaking)
- 4 years' experience working in customer service demonstrating quality communication
- Proficient in Microsoft Office (Word, PowerPoint, Excel, Publisher & Outlook) Zoom, WebEx and Microsoft Teams
- Highly analytical through leading research projects designed to create awareness on infectious diseases
- Experience creating health awareness content and resources relevant to community needs

**EDUCATION** 

(Only add GPA if 3.0+, Do not round up)

The University of Texas at San Antonio

Expected Graduation: Month/Year e Services GPA: 3.39

Bachelor of Science in Public Health, Community Health and Preventive Services

Relevant Coursework (List 4 of your <u>upper-level</u> courses that relate to the internship)

- Human Disease and Epidemiology
- Health Care System
- Special Studies in Public Health
- Epidemiologic Methods to Investigate Outbreaks

**EMPLOYMENT** (list accomplishments as it relates to position- use #,\$,%, time, be specific)

Server, Chick Fil A, San Antonio, TX

Month/Year -Month/Year

- Effectively answers customer's questions and provides solutions to concerns
- Collaborates on team of 12 employees to work together to execute duties and complete orders
- Assists manager with training new employees regarding processes and procedures
- Maintains high level of organization for quality outcomes and customer safety

**RELEVANT PROJECTS** (list 2-3 of your course experiences- use #,\$,%, time, be specific)

**Pandemic effects on societal behaviors** (name of project)

Month/Year

- Reviewed scholarly sources to gather information and data on social impacts of COVID-19 pandemic
- Developed engaging content and materials to educate public and dispersed to community partners
- Demonstrated quality writing and attention to detail through developing 20 page paper citing 15 resources in APA format

### **Community Health Awareness Week** (name of project)

Month/Year

- Partnered with local non-profit to promote awareness and preventative measures of childhood obesity
- Coordinated meetings with program coordinators to design engaging event for community to promote awareness
- Planned community event activities resulting in 500 attendees
- Gathered attendee information to provide follow-up information as well as option to subscribe to community newsletter

**ORGANIZATIONS & LEADERSHIP** (name of organizations and leadership roles held if any)

Public Health Society-Vice President

Month/Year-Present

HOSA- Future Health Professionals-Secretary

Month/Year-Present

**COMMUNITY INVOLVEMENT** (name of event or place where volunteering took place)

San Antonio Food Bank Texas Disaster Volunteer ASPCA Humane Society Month/Year-Month/Year Month/Year-Month/Year

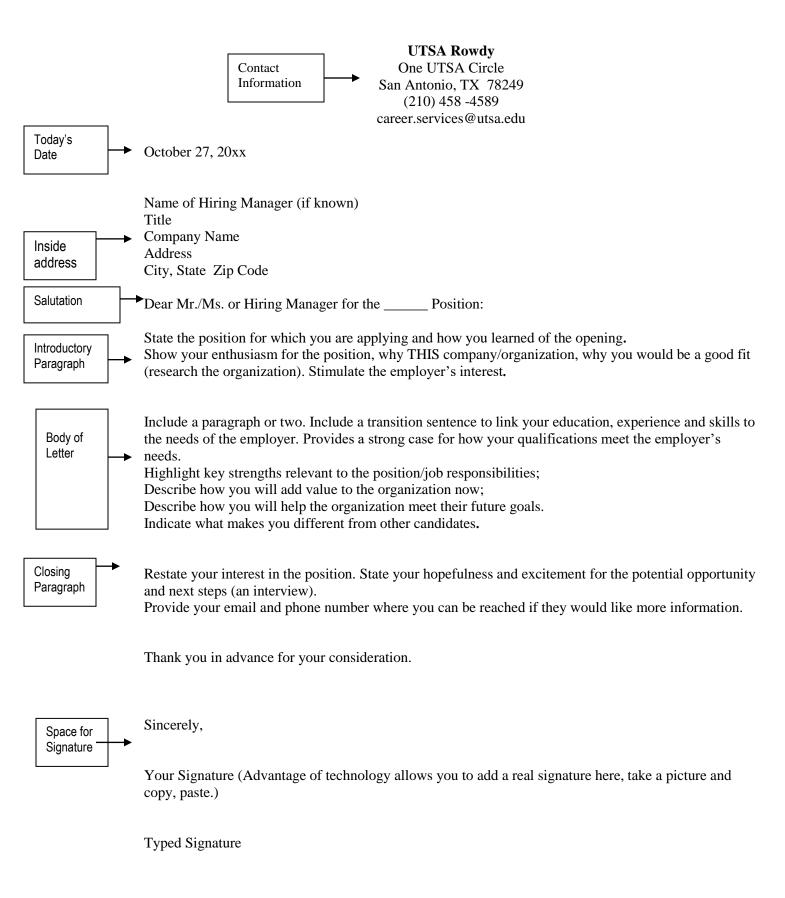
Month/Year-Month/Year

**ADDITIONAL EMPLOYMENT** (list if there is additional experience or longevity)

Team Member, Costco, San Antonio, TX

Month/Year-Month/Year

[Greeting/salutation],
My name is, and I am a senior at UTSA majoring in I am currently looking for an internship site for my last semester, [fall/summer/spring year]. I saw your organization on our approved site list and am interested in interning with you because (be detailed - how does it align with your personal/professional interests and goals?).
I have attached my resume so you can read more about my education and experience. Please let me know if you would like to discuss this further. I am available at [UTSA email address] or by phone at [phone number including area code]. Thank you for your time.
Sincerely,
Your first and last name



# TIPS TO SUCCEED IN YOUR INTERNSHIP

## COMMUNICATION

#### **EMAILS**

- Address recipient in a formal manner
- Close email with your full name and contact info
- Follow-up with writing a thank you email
- Respond within 24 hours
- Use:
  - clear context and purpose
  - o positive tone
  - professional font
  - o correct spelling with a clear and organized structure
  - o clear and meaningful subject line



#### **ELEVATOR PITCH**



- Introduce yourself
  - o name, major, school, expected graduation
- · Relevant experience/skills that aligns with career interests
- State career goals
- Engage with a question

#### NON-VERBAL COMMUNICATION

- Handshake or wave
- Make eye contact
- Good posture
- Smile
- Dress to impress (make a quality first impression)

#### VIRTUAL ETIQUETTE

- Turn on camera
- Minimize distractions
- Appropriate background
- Test technology beforehand
- Follow-up if there are connection issues
- Mute yourself if in large groups
- Speak to the camera
- Use hand icon to wait your turn to speak

# DURING & AFTER YOUR INTERNSHIP

#### **DURING**

- Be professional
- Maintain a positive attitude
- Keep track of activities
- Network and build relationships
- Set goals and reflect on them regularly
- Create a lasting impression



#### AFTER

- Ask for feedback
- Write a thank you note to those who influenced your experience
- Keep in touch with connections
- Update resume



